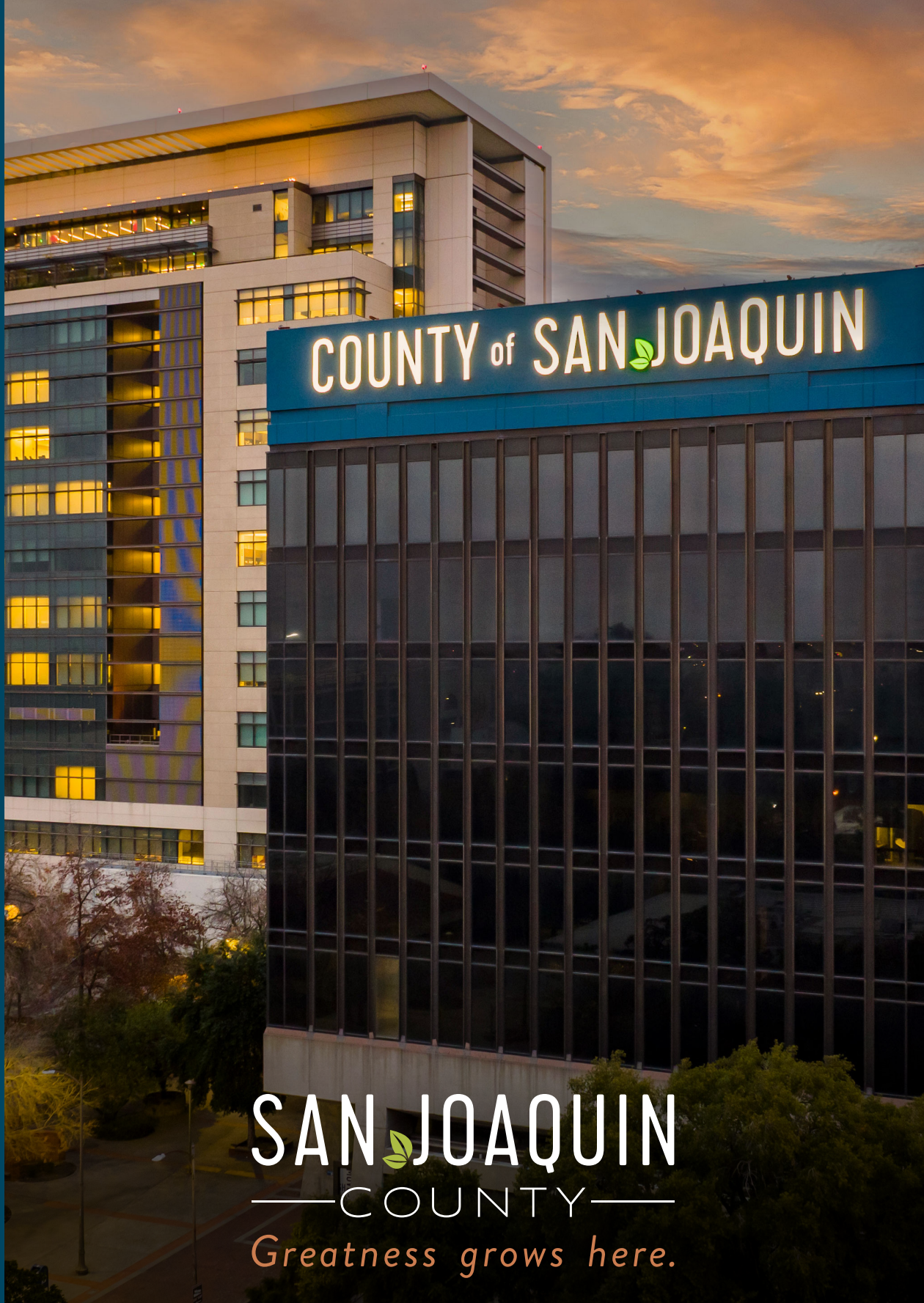


2022-2023



SAN JOAQUIN  
— COUNTY —  
*Greatness grows here.*

A YEAR IN REVIEW

# Letter from Board of Supervisors' Chair Robert Rickman & County Administrator Jay Wilverding

## Dear San Joaquin County Residents:

On behalf of the San Joaquin County Board of Supervisors and staff, we are pleased to present the 2022-2023 Annual Report, which reflects the Board's newly updated strategic priorities, including: Organizational Capacity/Technology Utilization, Fiscal Optimization, Public Safety/Criminal Justice/Quality of Life, Homelessness, Water Management, and Economic Development.

Thankfully, COVID-19 emergency declarations have ended, and things are quickly getting back to normal. Businesses, churches, and schools are open. People are gathering and traveling. We are pleased to turn attention to achievements beyond those directed at the pandemic, and instead report on a number of important initiatives the County is currently focused upon. Some of our accomplishments from the past fiscal year included:

- Establishing an Election Advisory Committee of local residents to incorporate voter input into how the Registrar of Voters can best serve the community.
- Entering into tax sharing agreements with the cities of Lathrop and Lodi for more equitable distribution of tax dollars.
- Providing a multi-agency, coordinated, swift response to one of the worst flood seasons our region has experienced in several decades.
- Beginning construction upgrades to the former In-Shape building for County Law and Justice offices.
- Commencing a Master Service Agreement with Dignity Health that is resulting in clinical, operational, and fiscal best practices at San Joaquin General Hospital.
- Launching the SEE IT, REPORT IT, STOP IT public outreach campaign to reduce illegal dumping in the County.
- Negotiating contracts with the County's largest labor unions.
- Deploying \$74 million in American Rescue Plan Act funding for housing, veterans, behavioral health, and illegal dumping.
- Enacting SMART goals for each of our departments to create accountability and attain the objectives which support our overall organizational strategic priorities.

With the pandemic predominantly behind us, we look forward to the future and in having the resources, staff, capacity, and creative thinking to address new initiatives, projects, and challenges. As always, our focus is to provide exceptional service to every resident, business, and industry that calls San Joaquin County home. Thank you for entrusting the County to deliver essential services and programs that make San Joaquin County a great place to live, work, and play.

We look forward to another prosperous year ahead.

Sincerely,



*Robert Rickman*

**Robert Rickman, Chair**  
County Board of Supervisors



*Jerome C. Wilverding*

**Jerome C. Wilverding**  
County Administrator

## MEET YOUR BOARD OF SUPERVISORS



**DISTRICT 1**

**Miguel Villapudua**



**DISTRICT 2**

**Paul Canepa**



**DISTRICT 3**

**Tom Patti**



**DISTRICT 4**

**Steven J. Ding**



**DISTRICT 5**

**Robert Rickman**



## ABOUT SAN JOAQUIN COUNTY

San Joaquin County is composed of 26 departments and agencies that provide a full range of services to more than 789,410 residents. Encompassing an area of 1,426 square miles, including 35 square miles of water and waterways, with seven cities – Escalon, Lathrop, Lodi, Manteca, Ripon, Stockton, and Tracy – San Joaquin County has a long history of providing responsive public service and innovative programs while operating under sound fiscal principles. Working together, an elected Board of Supervisors and County staff strive to represent, support, and protect the individuals, families, businesses, and natural resources that make our County a great place to live, work, and play. For more information and resources, visit [www.sjgov.org](http://www.sjgov.org).

## KEY FIGURES

### OUR CITIES

	Pop.
ESCALON	7,448
LATHROP	33,659
LODI	67,258
MANTECA	86,928
RIPON	16,272
STOCKTON	321,819
TRACY	97,328

**793,229**

14TH  
LARGEST  
COUNTY IN  
CALIFORNIA

POPULATION

### MEDIAN INCOME

**\$74,962**

**\$530,400**

MEDIAN  
PROPERTY VALUE

### AGE DISTRIBUTION

0-19 32.5%  
19-64 54%  
65+ 13.5%

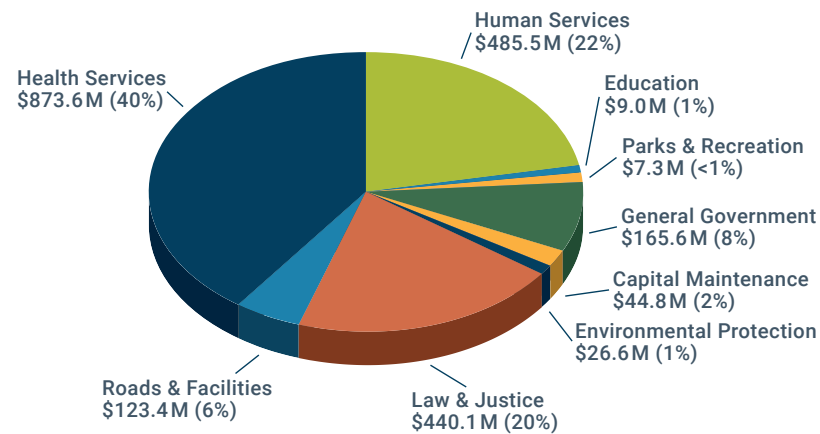
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COVER PHOTO: Construction improvements began on the new San Joaquin County Law and Justice Offices located at 6 S. El Dorado Street in Stockton. The 87,200 square feet of usable space will house District Attorney staff.

# FISCAL OPTIMIZATION

## 2022-2023 County Spending Plan



**TOTAL: \$2.18 BILLION**

### Fiscal Optimization

Each San Joaquin County Department is accountable for producing a balanced budget and seeking ways to leverage resources. Some examples include:

- **Auditor-Controller** identified \$1.8 million in assessments paid in excess of costs for the East Stockton Sewer District Project. The County will work to return these funds to 4,069 identified taxpayers.
- **Treasurer Tax Collector** generated \$133.3 million of interest income and collected over \$1.3 billion in current property taxes. The revenue funds ensure that essential services are staffed and equipped.
- **District Attorney's Office** donated \$250,000 in Asset Forfeiture Funds to: Children's Home of Stockton; Community Medical Centers; Police Activities League; D.A.R.E.; and Boys and Girls Clubs of Tracy, Lodi, and Manteca.
- **Human Resources** and its employee organizations reached agreement on 13 contracts with seven employee organizations resulting in 100% of the County's represented employees remaining under contract.
- **Public Works** received \$70,000 in grants to purchase hybrid/electric vehicles to reduce vehicle procurement and fuel costs while improving air quality.
- **Public Works** secured \$4.7 million in grants to create a master plan for pedestrian improvements on over 300 miles of roads, and engineering and construction of new transportation infrastructure near Harrison Elementary School.



## YOUR TAX DOLLARS AT WORK

Where do your Property Tax Dollars go?

FY 2022-2023

### Structurally Balanced Budget

In June 2022, the Board of Supervisors approved a \$2.18 billion budget which was a \$90.2 million decrease from the previous year. The Final Budget added \$111.8 million to the Reserve for Contingencies in order to achieve the Board's policy of five percent of total appropriations. The budget reflects the Board's strategic priorities of organizational capacity/technology utilization; fiscal optimization; homelessness; economic development; water management; public safety/criminal justice/quality of life.

# ORGANIZATIONAL CAPACITY/TECHNOLOGY UTILIZATION

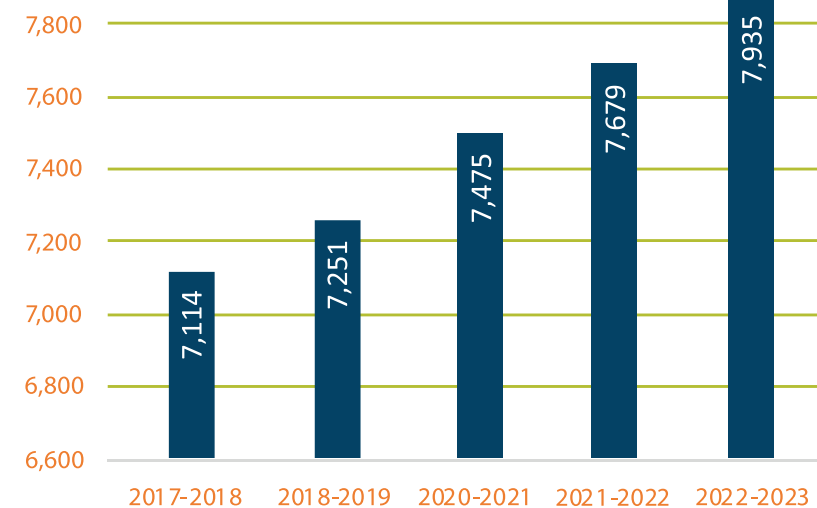
## Organizational Capacity/Technology Utilization

- **Community Development Department** transitioned to 100% electronic plan review for all building permits that require plans and implemented new software called SolarAPP+ for roof-mounted solar which has resulted in a more streamlined, transparent and flexible way to process building and solar permits. Since January 2023, 538 SolarAPP+ permits have been issued.
- **Information Systems Division** implemented a new Security Information and Event Management system and contracted with a Security Operation Center. These additional security measures complement a multi-layered suite of cyber-defenses to strengthen the County's cybersecurity defenses and protect resident data and County systems.
- Using Federal ARPA funds, the **Information Systems Division** upgraded the private cloud infrastructure that hosts enterprise systems and applications for all county departments. The upgrades increased the capacity and performance of the cloud infrastructure and ensured ongoing access to manufacturer support and cybersecurity updates.
- **Information Systems Division** recently earned top ranking in the Center for Digital Government's annual Digital Counties 2023 survey among counties with a population between 500,000 - 999,999.
- **Office of the Medical Examiner** greatly reduced the number of unnecessary field cases by telephonically investigating deaths whereby the decedent was attended by a licensed physician in the 20 days preceding death and/or died in a medical setting.
- **Human Resources** approved a new Hard to Recruit Incentive Program. The program offers eligible new-hires the opportunity to receive stay bonuses of up to \$6,000, increased vacation accrual rate, and transfers of sick leave hours from their previous agency.



County's New User-Friendly Home Page: [www.sjgov.org](http://www.sjgov.org)

## San Joaquin County Employees



2022-2023 EMPLOYEES

7,935



## QUALITY OF LIFE

In San Joaquin County, every decision we make is intended to increase the quality of life for our residents through accountability, transparency, responsiveness, equity, effectiveness and participation. These are just a few examples during 2022-2023:

- **Child Support Services** held its second Annual San Joaquin County Holiday Giving event. Employees from various County departments contributed over 260 gifts to fulfill the wish lists of 52 children and young adults residing in the County.
- **County Counsel** drafted and oversaw the enactment of an ordinance to protect the health, safety, and welfare of the public by mitigating the threat of fire and other causes of destruction, damage to and interference with, critical infrastructure, by removing unauthorized homeless encampments on, or near vital County areas.
- **Emergency Medical Services** expanded non-emergency ambulance permitting and added Advanced Life Support and Specialty Care Transport to the existing Basic Life Support level of service already provided. This allows for more efficient patient movement throughout the EMS System and will lessen the effect the ambulance delays experienced in local emergency departments.
- **General Services and Public Health Services (PHS)** opened the Jack J. Williams, M.D. Public Health Building. This phase one project has provided PHS with a new administration building and lab facilities for their important strategic role in the region while also improving the work setting for staff and the public.
- **Public Health Services** terminated the unprecedented COVID-19 Local Health Emergency. Efforts included distribution of over 482,000 test kits, administration of over 1.48 million COVID vaccines and the ongoing mobilization of state, Federal and County resources to limit coronavirus exposures and effects on residents.
- **General Services** is making \$6.4 million in facility repairs and upgrades at the eight Community Centers located throughout the County including roof and HVAC system replacements, kitchen remodels, flooring upgrades, security improvements, parking lot and walkway repairs, painting, and new equipment purchases.

- **Behavioral Health Services**, in conjunction with HealthForce Partners, is using \$5.2 million ARPA dollars to strengthen the mental health workforce. This relationship will allow BHS to offer paid practicum opportunities and student loan forgiveness to local college students in exchange for service commitments. After graduation, these students will return to BHS to provide mental health services to County residents.
- **Veterans Services Office and Housing Authority** held a ribbon cutting ceremony for Victory Gardens, a permanent supportive housing complex for homeless veterans. The project was built on land donated by the County and leveraged funding from the State of California and Federal rental assistance vouchers. Victory Gardens is now fully occupied, providing permanent housing for 49 formerly homeless veterans and their families.



Victory Gardens Ribbon Cutting



San Joaquin County's Illegal Dumping Prevention Campaign



District Attorney's Summer Youth Leadership Academy Graduates



- **Housing Authority** and Gospel Center Rescue Mission held a ribbon cutting ceremony for the remodel of the Women's Recuperative Care Center. The building was remodeled to include ADA accessibility to accommodate 16 homeless women who were exposed to the coronavirus but did not need to be hospitalized.
- **Veterans Services Office** relocated to an improved office space within the EEDD WorkNet Services building. The new location provides: accessible/free parking; security personnel, indoor/outdoor cameras, secured key fobs for staff; counseling rooms large enough to accommodate both the veteran/spouse's disability equipment and space for the whole veteran family to participate in benefits counseling.
- **Human Services** partnered with EveryoneOn, to provide digital learning for low-income adults over age 18 to learn to use digital and internet-based platforms. Classes were provided in English and Spanish with 45 residents who received a robust digital learning experience, assistance enrolling in low-cost internet services programs, and a donated laptop.
- **Registrar of Voters** and the Board of Supervisors formed an Elections Advisory Committee of local residents to incorporate voter input into how the ROV can best serve the community. The ROV also established a new Voter Outreach Team that attended over 20 community events, educating residents on the importance of voting.



Human Services Agency Digital Learning Classes

- **SJ Health** primary care efforts within neighborhoods and the unhoused community resulted in over 530 mobile health center interventions. They also launched a "Street Medicine" outreach initiative that brought clinical services directly to additional unsheltered individuals. Community outreach also enabled thousands of COVID-19 vaccinations, tests, and treatments.
- **Agricultural Commissioner's Office** conducted four AgVenture field days to educate third graders about local agriculture and nutrition. Nearly 10,000 students and over a thousand teachers and chaperones attended the events hosted by nearly 1,000 volunteers. Three virtual farm trips were also hosted, educating over 54,600 students and 2,265 teachers. In addition, over 1,200 hours of agricultural educational video content was viewed.

## EMPLOYMENT & ECONOMIC DEVELOPMENT

San Joaquin County offers employees, businesses, and prospective employers quality jobs, numerous business incentives and economic development opportunities which allow the County to continue its smart growth, progress and innovation.

- **Stockton Metropolitan Airport** has completed the cargo apron expansion project increasing the capacity to serve up to eight cargo aircraft and is conducting rehabilitation of taxilanes to attract prospective cargo operators, increase flight services, and contribute to the region's economic development.
- **Port of Stockton** had their second busiest year ever with 278 vessel calls transporting 4,432,639 million tons of cargo to and from locations around the world. The Port provides over 10,000 jobs, generating \$1.6 billion in economic activity and nearly \$78 million in state and local taxes annually.



Stockton Metropolitan Airport



EEDD Job Fair



Port of Stockton

- **The Employment and Economic Development Department** used Federal Workforce Innovation and Opportunity Act funding to assist 2,690 participants with job search services, 574 job seekers were trained and 936 were placed in high demand occupations with an average wage of \$24.65 per hour.

The Employment and Economic Development Department and Economic Development Association (EEDD/EDA) was awarded \$987,685 from the State to provide 316 microbusinesses with a grant of \$2,500. The Board of Supervisors matched the grant making San Joaquin County the only County to provide \$5000 in grant funding to microbusinesses.

EEDD/EDA provided 12 workshops to small business to help them succeed. Workshop topics included Access to Capital, Amazon 101, and Import/Export Training.

EEDD's Revolving Loan Fund provided \$2.8 million dollars to small businesses in San Joaquin with the majority of loans given to minority and/or women owned businesses.

EEDD administered round four of the Relief Across Downtown (RAD) program, bringing the total to \$8,000,000 in an economic stimulus program to support small businesses impacted by the pandemic.

EEDD provided employment and training services to 44,844 residents of San Joaquin County through its five Americas Job Center of California.

32.4 million s.f. of new industrial space was constructed between 2018 and June 2023. About 10 million s.f. of additional space is currently under construction.

In March, Amazon opened a new 3.5 million s.f. facility in Tracy, increasing Amazon's total combined footprint in Manteca, Stockton and Tracy to more than 8 million s.f.

Tesla opened its Megafactory in Lathrop with 650 employees. In total, there are 2,200 Tesla employees in the County.

6 major hotel brands have been constructed or are under construction.

1.2 million s.f. of construction was completed at Airpark 599. Another 1.4 million s.f. logistics facility is under construction. Target Corporation has entered into a lease for the building and will hire 2,500 employees.

## WATER MANAGEMENT

### 2022-2023 Flood Response

For many years now, California has seen severe drought conditions. The winter storms of late 2022 through spring 2023 abruptly changed those parched conditions and pivoted the County into a flood situation not experienced in several decades. Emergency responses from multiple County agencies were swift and expansive, which mitigated the impacts significantly, including:

- **Office of Emergency Services** activated their Emergency Operations Center (EOC) on January 1, operating 24 hours a day monitoring changing conditions, coordinating flood fight efforts with local and Federal partners, and keeping the public informed of current conditions and evacuations.
- **Sheriff's Office** spent over 2,100 hours between January 4 – April 21 conducting evacuations of five separate locations (Farmington RV Park, Arbor Mobile Home Park, Airport Court, Haven Acres Mobile Home Park, and Turtle Beach RV Park). After each evacuation, deputies provided 24-hour security for each location until each evacuation order was lifted.
- **Public Works** oversaw flood repairs totaling \$1.27 million on critical transportation infrastructure. Another \$1.1 million in repairs for the MacArthur Road bridge washout and Kasson Road washout were completed in four weeks. Public Works also responded to over 2,000 service calls, closed and reopened more than 100 roadways and cleared approximately 100 trees blocking County roadways.
- **Community Development Department's** building inspectors increased their focus of potential levee breaches during the flood stage. In areas where flooding occurred, inspectors identified high water marks to assess the damage to better prepare the Department to quickly process permits and inspections.
- **Environmental Health** tested the water in the flooded and evacuated Acampo and Collierville areas for Coliform and E. Coli bacteria. Negative test results came back within a day and boil water notices were lifted.
- **Agricultural Commissioner's Office** personnel worked 10 hours a day for a week conducting emergency testing of 120 vapor submeters in the flooded Acampo area to get the residents gas lines turned back on quickly and safely.



Sheriff's Office Flood Evacuation



Airport Way Bridge



Office of Emergency Services EOC

### \$17.2 Million In County Grants Expand and Enhance Water Related Services:



- \$2.6 million in Federal funding to develop additional remote monitoring and control systems for County facilities.
- \$6.5 million in grants for water projects for San Joaquin County, North San Joaquin Water Conservation District, and the City of Stockton.
- \$3.3 million in State funding to develop the County's Mokelumne River water right application.

## PUBLIC SAFETY

- **The District Attorney's Office** hired 7 new Deputy District Attorneys; eliminated a 6-month backlog of Law Enforcement Crime Report Referrals and Investigations; renewed effort to prosecute quality of life crimes; increased of charging rate from 53% in 2022 to 72% in 2023.
- **Correctional Health Care Services** use of grant funding has allowed for an expansion of medication-assisted treatment within the jail. By expanding access to evidence-based treatment, this initiative aims to reduce recidivism rates, enhance public safety, and improve the overall health outcomes of incarcerated individuals struggling with substance use disorder.
- **Probation Department and San Joaquin County Office of Education** provided Career Technical Education (CTE) and Vocational Programs to youthful offenders. Training is available for locally in demand job skills that may bring employment opportunities. Available CTE and Vocational Programs consist of: Software Coding; Logistics (Forklift Driving); Landscape Management; and Culinary/Serve Safe. Upon release, youth may attend programs such as Northern California Construction Training (NCCT). Upon graduation from NCCT, youth can enter into apprenticeships, receive job placement, and have access to supportive services after job placement.
- **The Probation Department** collaborates with Canine Guardians to provide trained service dogs to assist and enrich the daily lives of youth by providing comfort and support to assist with the emotional stability for detained youth.



Probation Department's Facility Canine, Lucy

- **Juvenile Justice Center** students attended school an average of 98% of the time; 10 Serve Safe (Food Handler) Certificates were earned; 200+ Prologis Logistics Program certificates were earned; 90% of eligible youth officially graduated; 18 youth are enrolled in Delta College.
- **The Sheriff's Office**, in coordination with the **Community Development Department**, began a pilot program to provide voluntary vehicle abatement services to the public during community clean up events. The Community Revitalization Unit distributes brochures to notify the public about these opportunities to remove unwanted junk, trash, and abandoned vehicles from private properties at no cost to the property owner.
- **The Sheriff's Office** hosted a multi-agency critical incident scenario. The scenario included eliminating an active threat, rescue task force, and reunification in a school shooting scenario. Consistent and regular training enables responders to learn in a training environment so that when real-life situations occur, they can be properly prepared.



Probation Department's Youth Ethnic Studies



Sheriff's Office Flood Rescue



Sheriff's Office Multi-Agency Critical Incident Scenario

## COUNTY FACTS

- **10,295 pounds** of pesticides collected
- **609 backpacks** distributed to County school-aged children
- Permit processing time reduced from **10 days to 1 day**
- Mental health services provided to **14,649 people**
- Substance Use Disorder services to **2,658 people**
- Mobile Crisis Support services provided to **598 individuals**
- **437 veteran** visits to newly located Veterans Services Office - **an increase of 71%**
- **212 new** full-time employees hired
- **2.7 million pounds** of food distributed to 5,400 low-income households
- **\$7.3 million** in emergency utility assistance to over 6,379 households
- **5,141 pounds** of debris collected from local inland waterways
- Sealed **281 miles** of roadways
- Maintained **3,820 trees**
- Repaired **6,063** square feet of sidewalk
- Removed **2,700 tons** of illegally dumped debris from roads
- Served **363,987 customers** at the transfer station and landfills
- Awarded **\$19.4 million** in construction contracts for 21 capital improvement projects
- **543 infants** were admitted to the San Joaquin General Hospital neonatal intensive care nursery
- Stockton Metropolitan Airport oversaw **126,638 passengers** and **101,766,591 pounds** of cargo
- 600 homeowners received financial assistance totaling over **\$12.1 million** in CalHFA grants



New County Veterans Services Office



SJGH Neonatal Intensive Care Unit Staff



2022 Coastal Cleanup

### SJC CONTACT INFORMATION

Adoption Assistance/Foster Care	(209) 465-5437	Micke Grove Zoo	(209) 331-2010
Agricultural Commissioner	(209) 953-6000	Parks & Recreation	(209) 331-7400
Assessor	(209) 468-2630	Public Assessment Information	(209) 468-2630
CalFresh	(209) 468-1000	Public Guardian/Conservator	(209) 468-3740
CalWORKs	(209) 953-7000	Public Health Services	(209) 468-3400
Child Abuse Hotline	(209) 468-1333	Public Works	(209) 468-3000
Child Support Services	(866) 901-3212	Recycling	(209) 468-3066
Code Enforcement	(209) 468-3141	San Joaquin General Hospital	(209) 468-6000
Elder Abuse Reporting	(209) 468-3780	SJC Historical Society & Museum	(209) 331-2055
Encampments/Complaints	(209) 468-3141	Sheriff's Non-Emergency Dispatch	(209) 468-4400
Illegal Dumping	(209) 468-3074	Treasurer-Tax Collector	(209) 468-2133
In-Home Supportive Services	(209) 468-1104	Veterans Services Office	(209) 468-2916
Mental Health (24hr)	(209) 468-8686		



## Office of the County Administrator

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44 N. San Joaquin Street, Suite 640 • Stockton, CA 95202

(209) 468-3203

[www.sjgov.org](http://www.sjgov.org)