



A YEAR IN REVIEW

Letter from Board of Supervisors' Chair Chuck Winn & **County Administrator Jay Wilverding**

Dear San Joaquin County Residents:

We are pleased to present the 2021-2022 San Joaquin County Annual Report which reflects the Board of Supervisors' strategic priorities of Fiscal Responsibility, Good Governance, Economic Development, Public Safety, and Water.

Our County continues to evolve and improve as we address and manage the effects of the COVID-19 pandemic and work to respond to future opportunities and challenges. Despite an 18% vacancy rate Countywide this past year, we have effectively managed staffing transitions and embraced new initiatives all while maintaining necessary operations.

Some achievements from the past year included:

- Created a \$100 million dollar capital expenditure repayment plan to support the County's dynamic Capital Plan.
- Established a PARS 115 Trust to address unfunded pension liability.
- Restructured the Registrar of Voters Office to ensure quality voter information, election timeliness, and results.
- Provided \$22 million in housing and homeless shelter funding for our cities, County, and non-profits.
- Negotiated ground leases with Catellus Development Corporation, setting in motion construction of major infrastructure and 2.6 million square feet of warehousing and logistics space at Airpark 599.
- Purchased the former InShape building for County Law and Justice offices.
- Implemented a Master Service Agreement with Dignity Health for management services at San Joaquin General Hospital.
- Contracted with 100% of the County's labor unions for the first time in over a decade.
- Committed 100% of the \$74 million first allocation of American Rescue Plan Act funds received.
- Aggressively opposed the Delta Conveyance Tunnel and established Groundwater Sustainability Plans.

While our achievements are laudable, there will always be more work to do. The County's potential is unlimited and we approach the year ahead with purpose, talent, a firm commitment to the businesses and industries that sustain our economy, and—most importantly—to the families who call San Joaquin County home.

We look forward to your partnership in the year ahead.

Sincerely,



Chuck Winn, Chair County Board of Supervisors



from C: Wilverding Jerome C. Wilverding County Administrator

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COVER PHOTO: 2.6 million of AirPark 599 will increase economic development activity, provide much needed jobs, and generate new County revenue.

MEET YOUR BOARD OF SUPERVISORS







Katherine M. Miller



Tom Patti



Chuck Winn



Robert Rickman



ABOUT SAN JOAQUIN COUNTY

San Joaquin County is composed of 25 departments and agencies that provide a full range of services to more than 789,410 residents. Encompassing an area of 1,426 square miles and seven cities — Escalon, Lathrop, Lodi, Manteca, Ripon, Stockton, and Tracy — and 35 square miles of water and waterways, San Joaquin County has a long history of providing responsive public service and innovative programs while operating under sound fiscal principles. Working together, an elected Board of Supervisors and County staff strive to represent, support, and protect the individuals, families, businesses, and natural resources that make our County a great place to live, work, and play. For more information and resources, visit www.sigov.org.

KEY FIGURES

OUR CITIES

Pop.ESCALON7,523LATHROP30,659LODI67,659MANTECA85,792RIPON16,440STOCKTON322,120TRACY95,387

789,410

14TH LARGEST COUNTY IN CALIFORNIA

POPULATION





SJC HOMELESSNESS RESPONSE

~2,500 unsheltered residents

\$22M in housing and homeless shelter funding

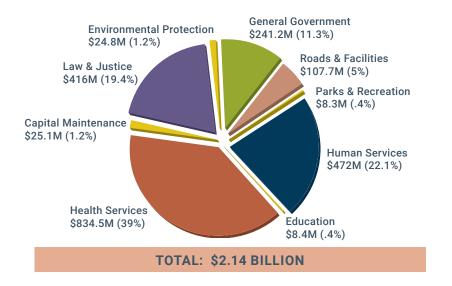
788 new emergency shelter beds

251 permanent and permanent supportive housing units

44% reduction in first time homeless between 2018-2021

FISCAL RESPONSIBILITY

2021-2022 County Spending Plan



Structurally Balanced Budget

In June 2021, the Board of Supervisors approved a \$2.14 billion budget, a \$158.4 million increase from the previous year. The final budget added \$11.4 million to the Reserve for Contingencies in order to achieve the Board's policy of 5% of total appropriations. The approved budget also focused on carrying out the Board's directive that all departments establish homelessness as an operational priority and implement the five Board strategic priorities of fiscal responsibility, good governance, public safety, economic development, and water.

Fiscal Accountability

- Behavioral Health Services \$6 million for suicide prevention was granted in partnership with the County Office of Education for 144,000 students in 13 school districts. BHS was also awarded \$1.93 million to expand its mobile crisis support teams.
- **Child Support Services** received \$2.5 million in federal and state funding to increase parity among local child support agencies. This funding will allow the department to enhance and increase the level of services it provides to the children and families of San Joaquin County.
- Community Development Department has a new fee policy that generated \$3.85 million in revenues which helps pay for vital County services.
- San Joaquin Health Center received a \$5.1 million American Rescue Plan grant to support COVID vaccinations, testing, and "pop up" clinics throughout the community, as well as to enable critical upgrades to the health center's facilities and technology to promote expanded primary care access.







YOUR TAX DOLLARS AT WORK

Where do your Property Tax Dollars go?

FY 2021-2022

Schools County **53.93**% **18.65**%

Districts 17.67%

Cities 9.75%

County Innovation

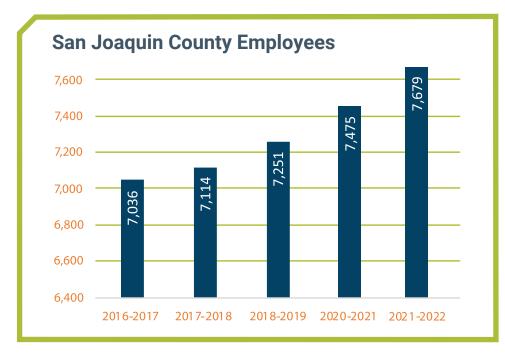
- The Assessor-Recorder-County Clerk's Office completed the digitization of the Assessor's property files which will safeguard information against catastrophic events by creating a virtually paperless environment.
- The Accela implementation and migration project, in collaboration with Information Services Department, Public Works, the Environmental Health Department, Community Development Department, and the Treasurer Tax Collector, will replace the existing 20-year-old software system including a new one stop permit landing page for the County.
- Information Systems, in collaboration with the District Attorney's Office, implemented a new case management system that will facilitate electronic and paperless processing of case documents by the District Attorney's Office, local law enforcement agencies, the Sheriff's Office, and San Joaquin County Superior Court.
- The Progressive Care Unit at San Joaquin General Hospital has increased their intensive care unit (ICU) bed capabilities from 8 to 17 beds by installing telemetry and hemodynamic monitoring units.

- Advanced Meter Infrastructure was deployed in water districts, saving ratepayers money by facilitating remote water system operations.
- Public Health Services acquired new technology during the COVID-19 response to develop an electronic data dashboard with simplified visualizations and interactive capabilities designed to help residents easily understand what is displayed.



All data is sourced from the California Department of Public Health and evaluated by the San Joaquin County Epidemiology Team prior to public release.

Public Health Services COVID-19 online Dashboard





GOOD GOVERNANCE

Good Governance is what links local government with its residents. In San Joaquin County, every decision we make is intended to strengthen that link through accountability, transparency, responsiveness, equity, effectiveness, and participation. Below are just a few examples of good governance in action during 2021-2022:

- The Board of Supervisors adopted a three-year strategic plan that outlines priorities for fiscal years 2022-2023 through 2024-2025, including Organizational Capacity/ Technology Utilization Fiscal Optimization, Public Safety/Criminal Justice/Quality of Life; Homelessness, Water Management, and Economic Development.
- The Agricultural Commissioner's Office conducted four AgVenture field days to educate third grade students about specialty crops grown in the County. About 9,400 students attended events in Manteca, Stockton, Lodi, and Tracy along with 1,232 teachers and chaperones and 1,000 volunteers. Two additional virtual farm tour events were held that totaled 30,234 registrants and 1,232 teachers.
- **Behavioral Health Services** delivered care to 5,048 individuals with moderate to severe mental illness providing 15,721 total services. 123 individuals with a serious mental illness who were at risk of homelessness were housed in permanent supportive housing apartments.
- Child Support Services referred 136 customers to WorkNet, which allows for the collection of child support. This partnership allows \$63 million in child support collections. In addition, \$819,586 in payments were collected through the Department of Child Support Services Customer Contact Center and the Debt Reduction Program absolved \$605,321 in child support debt and collected \$498,403 towards government owed arrears.
- Environmental Health partnered with Self Help Enterprises to assist constituents with dry water wells in San Joaquin County. Free services included providing bottled water, water testing, and assisting with the assessment of failing wells.
- Area Agency on Aging served over 257,000 meals to 3,640 older adults through Meals on Wheels and congregate meal sites.



Meal Program at Lathrop Senior Center

- San Joaquin County's eight community centers served 9,700 community members with food distribution, congregate meals for older adults, Summer Youth Enrichment Program, tax assistance, and other services.
- **Human Services** Food for You supplied food to 21 locations throughout San Joaquin County and provided assistance to over 4,400 low-income households monthly, distributing over 4 million pounds of food.
- **Human Services** provided emergency utility assistance to over 4,500 households experiencing disconnection of services, with payments of \$2.9 million made to utility providers to keep the clients power on.
- Public Health Services provided 311,198 over-thecounter rapid tests and 26,000 at-home mail-in PCR tests. The tests were distributed to community-based organizations, the faith community, skilled nursing facilities, schools, shelters, small businesses, cities, and testing partners for community distribution and use.
- The Auditor-Controller implemented lease accounting software to track and account for the County's 200+ lease agreements.



Country Club area sidewalk improvements

- **Public Health Services** provided car seat education to 472 parents/caregivers, conducted 659 car seat inspections, and distributed 419 no-cost car seats to families who could not afford them.
- Public Works secured \$2 million in grant funds to develop projects to encourage walking and bicycling in the Country Club, Garden Acres, and Kennedy communities.
- San Joaquin Health Centers provided direct COVID-19
 health services to patients and the broader community,
 including the delivery of nearly 8,000 COVID
 vaccinations/boosters and nearly 57,000 COVID tests,
 many of which were provided to hard-to-reach and
 vulnerable populations.

- The Treasurer-Tax Collector's Office collected 98.2% of the County's \$1.1 billion property tax revenue, which funds 83% of local public agencies' General Purpose Revenue. The revenue funds ensure that essential services are staffed and equipped.
- The Family Maternity Center (FMC) was recognized by California Health and Human Agency for performance in maternity care and received the Smart Care Honor Roll award for surpassing a statewide target aimed at reducing births via cesarean section in first time mothers with low-risk pregnancies. FMC was also nationally recognized at the gold level for "Safe Sleep" certification by Cribs for Kids in our effort to reduce Sudden Infant Death Syndrome.
- Family Ties substance use disorder (SUD) perinatal program served 96 women and the Recovery House residential treatment services program served 253 individuals.
- San Joaquin General Hospital Neonatal Intensive Care Unit provided family centered care to 555 critically ill and/or premature neonatal patients within San Joaquin County. They also decreased use of antibiotics for neonatal patients by 5.8% and decreased chronic lung disease from 16.7% in 2020 to 0%.
- The Auditor-Controller completed the Absence Management project; a multi-year payroll system enhancement project bringing online electronic timesheet capabilities and automated processing of employee absence requests to all County departments.



Public Health COVID-19 Vaccination Event



San Joaquin General Hospital Neonatal Intensive Care Unit

EMPLOYMENT & ECONOMIC DEVELOPMENT

San Joaquin County offers employees, businesses, and residents an exceptional location, unique transportation infrastructure, robust workforce, tourism, and a rich agricultural industry. Quality of life is balanced with abundant opportunities for continued growth, positioning the County for sustainable economic development and prosperity.

- Buildout of the County's Airpark 599 industrial business park project adjacent to the Stockton Metropolitan Airport will ultimately provide 3.4 million square feet of warehousing and logistics space. Approximately 1.4 million square feet is currently under construction for Target Corporation.
- The County's \$3.2 billion in agricultural commodities covering 772,762 acres were exported to 94 countries.
- Stockton Metropolitan Airport completed approximately \$9.7 million worth of upgrade projects. Over 152,052 passengers traveled through the airport and nearly 120 million pounds of cargo were handled.
- The Stockton Port had a record-breaking year during the pandemic with 294 ship calls and 4.9 million metric tons of cargo.



Stockton Metropolitan Airport



San Joaquin County Crop Harvest



Port of Stockton

Allotted over \$9 million in Small Business Assistance Grants to 550 small businesses that suffered financial harm caused by the pandemic.

Awarded 316 microbusinesses a \$2,500 grant sourced through \$987,685 in funds from the California Office of the Small Business Advocate. The Board of Supervisors agreed to match the funds, making San Joaquin the only County to provide \$5,000 in grant funding to microbusinesses that totaled \$905,000 to 81 microbusinesses.

Administered \$3 million to the Relief Across Downtown program, an economic stimulus program to support small businesses impacted by the pandemic. Through this program, \$5.7 million in total spending helped support local businesses.

Provided \$3.8 million dollars to small businesses in San Joaquin County through the Sudden and Severe Economic Dislocation Grant to bring relief to businesses experiencing hardship due to the pandemic.

Provided employment and training services to 44,000 residents of San Joaquin County through its five America's Job Centers of California.

Provided Rapid Response Services to **56 businesses** and assisted **1,237 affected employees** with wraparound services to return to the workforce.



WATER

A myriad of activities conducted by the Public Works Department and various San Joaquin County departments contribute to protecting our vibrant waterways and precious water resources, including:

- Continued rigorous efforts to protect the Delta and our world-class agricultural region by defeating the Administration's third attempt at building a Delta Conveyance System that would export water from our region to the south. In collaboration with the Delta Counties Coalition and numerous regional partners, the County is advocating for more cost-effective, water producing alternatives that would fix our existing infrastructure so that a new Delta tunnel proposal is no longer needed.
- Secured \$7.6 million dollars in state funding on behalf of the Eastern San Joaquin Groundwater Authority for projects to increase water supply reliability and groundwater sustainability, including \$3.3 million dollars for San Joaquin County projects.
- Initiated construction on the \$12.3 million-dollar Upper Mormon Slough Erosion Repair Project, which will protect farmland and State Highway 26 from flood damage.

Protecting the Delta through tunnel conveyance opposition



Upper Mormon Slough Erosion Repair Project

- Secured \$13 million in state funding to repair and replace aging pipes in County-maintained levees. This effort will result in improved local drainage and reduced flood risk
- Hosted San Joaquin County's 21st Annual Coastal Cleanup Day where 300+ volunteers demonstrated their commitment to environmental stewardship by clearing over 3,000 pounds of trash and debris from local inland waterways from 16 County locations.
- Deployed 17 remote monitoring systems for water and wastewater treatment plants to expedite repairs and reduce maintenance costs and secured \$2.1 million in federal funding to develop additional remote monitoring and control systems for County utility districts.



21st Annual Coastal Cleanup Day



Maintaining San Joaquin Delta levees

PUBLIC SAFETY/CRIMINAL JUSTICE

- **Project Navigate Constructive Change** provided counseling, mentoring, and extensive programming to 122 participants, with only 16 individuals known to have re-offend for a recidivism rate of 13%.
- The Family Justice Center and Victim Witness Unit connected 16,662 individuals, oversaw \$2 million in grant funding and worked with community-based partners at the Women's Center Youth and Family Services, Child Abuse Prevention Council, El Concilio, and the County Office of Education to provide services and support to victims.
- The District Attorney's Office worked with co-located partners at the Family Justice Center to host the 2nd Annual National Night Out Block Party in downtown Stockton to connect over 500 families with resources, as well as strengthen the relationship between the DA's office, fellow law enforcement agencies, and the community at large.
- The Probation Department's Juvenile Hall staff are working in collaboration with San Joaquin County Office of Education (SJCOE) and youth offenders to design sketches for murals throughout the facility.
- **The Probation Department**, in coordination with SJCOE, has expanded educational options for youth through exposure to construction and forklift operations.

The Probation Department's Juvenile Hall Mural

District Attorney - Prayer Breakfast

- **K9 Colt**, a Dutch Shepard, joined the Probation Department and is trained to detect narcotics, firearms, and ammunition. In his short time with the San Joaquin County Probation Department, Colt has made 47 finds with 129 items located.
- The Sheriff's Office conducted a month-long operation into the sales of illegal fireworks in the County. 2,988 pounds of fireworks, nine firearms, six improvised explosive devices, and 1.5 pounds of methamphetamines were located during the operation, which resulted in 14 arrests
- The Sheriff's Office responded to 165,138 calls for service. On priority one calls, the average response time was about 11 minutes, arriving in under 10 minutes 69% of the time and under 5 minutes 58% of the time.



San Joaquin County Deputy Sheriffs



San Joaquin County Probation Department's K9 Colt



COUNTY FACTS

- \$100 billion in approximate total assessed net property value for 2021-2022, an increase of 6.73% from the previous year.
- 1,230 individuals received behavioral health mobile crisis service response.
- 43,870 telephone calls and 8,658 customer visits made to Child Support Services.
- 115,971 CalFresh recipients, 29,097 CalWORKs recipients, and 287,341 Medi-Cal recipients.
- · 100 acres of levees cleared by goats at a fraction of the cost of using traditional methods.
- \$43 million in awarded construction contracts for 40 capital improvement projects.
- 135 miles of pavement surface treatments on roadways.
- 385,000 eligible voters reside in the County.
- 20,139 feet of curbs and gutters cleaned by Public Works with 2,862 tons of material removed.
- · 15,762 feet of storm drainpipes were cleaned, removing 6.5 tons of debris.
- 4,127 trauma patients were cared for at San Joaquin General Hospital with a 96.5% survival rate.
- Public Health Services Child Protective Services serves nearly 17,000 children ages 0-7 living in poverty across the County.
- \$33 million in class action lawsuits by the County Counsel's Office against opioid manufacturers for remediation efforts in San Joaquin County.



2021-22 roadway work from Public Works



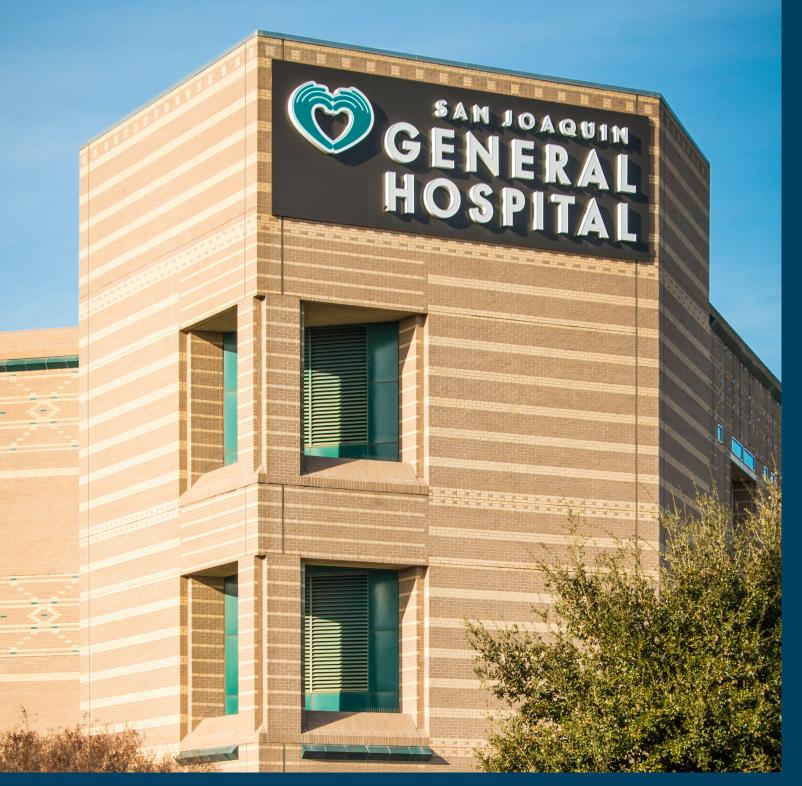
San Joaquin County Behavioral Health Services Mobile Crisis Response Teams



Goats clean up local levees

Adoption Assistance/Foster Care	(209) 465-5437	Mental Health (24hr)
Agricultural Commissioner	(209) 953-6000	Micke Grove Zoo
Allegiant Customer Care	(702) 505-8888	Parks & Recreation
Assessor	(209) 468-2630	Public Assessment Information
CalFresh	(209) 468-1000	Public Guardian/Conservator
CalWORKs	(209) 953-7000	Public Health Services
Child Abuse Hotline	(209) 468-1333	Public Works
Child Support Services	(866) 901-3212	Recycling
Code Enforcement	(209) 468-3141	San Joaquin General Hospital
Elder Abuse Reporting	(209) 468-3780	SJC Historical Society & Museum
Encampments/Complaints	(209) 468-3141	Sheriff's Non-Emergency Dispatch
Illegal Dumping	(209) 468-3074	Treasurer-Tax Collector
In-Home Supportive Services	(209) 468-1104	Veterans Services Office

(209) 468-8686 (209) 331-2010 (209) 331-7400 (209) 468-2630 (209) 468-3740 (209) 468-3400 (209) 468-3000 (209) 468-3066 (209) 468-6000 (209) 331-2055 (209) 468-4400 (209) 468-2133 (209) 468-2916





Office of the County Administrator

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