Environmental Health Department COVID-19 Operational Adjustments as of April 1, 2020

As the Environmental Health Department in San Joaquin County, we have a responsibility to continue providing essential public services while keeping ourselves and our community safe. By continuing to monitor and communicate information to the public, respond to complaints, work with businesses to fulfill their permitting and compliance needs, and maintain other essential services; we will continue playing our role in protecting the health and safety of the public and environment.

We also understand the major disruption the COVID-19 pandemic has caused our nation’s economy and will work closely with those that we regulate to understand the evolving situation and associated impacts, and develop options for meeting our obligations.

To date our actions and responses have been, and will continue to be, based on closely monitoring the situation from local, state, and federal public health authorities, including:

- Centers for Disease Control,
- California Department of Public Health,
- The Governor’s Office,
- The President of the United States,
- San Joaquin County Public Health Officer, and
- San Joaquin County Director of Emergency Services

In response to evolving recommendations from public health authorities, we have taken a number of steps to adjust our operations with a focus on safety and ensuring business continuity, such as closing our offices to the public, encouraging stakeholders to continue to reach out to us via phone, email, or traditional mail for service, expanding our telecommuting tools for employees, and much more. We will continue to closely monitor this evolving situation and adjust as necessary to meet the needs of our community.

Just a reminder that many of our environmental health records can be reviewed online by visiting https://www.sjgov.org/department/envhealth/public-records and clicking on Online EHD Program Records. For other information, please see programs below.

For Small Public Water System (SPWS) Permits please visit:

https://www.sjgov.org/department/envyhealth/programs/default?id=26243 for application forms and fees. All application forms can be electronically submitted to ehpublicwatersystems@sjgov.org. To schedule an inspection for a SPWS well construction, destruction, repair, or pump permit, please call (209) 468-0332 or visit the SPWS link above for staff contact information.

For Septic System Permits, please visit:

https://www.sjgov.org/department/envyhealth/programs/default?id=26235 for application forms and fees. All application forms can be electronically submitted to ehwellandsepticpermits@sjgov.org. To schedule an inspection for a septic system repair, installation, or destruction, please call the Well and Septic Inspection Line at (209) 953-7697 or visit the link above for staff contact information.
For **Water Well and Pump Permits** please visit:

https://www.sjgov.org/department/envhealth/programs/default?id=26249 for application forms and fees. All application forms can be electronically submitted to ehwellandsepticpermits@sjgov.org. To schedule an inspection for a well construction, destruction, repair, or pump permit, please contact the Well and Septic Inspection Line at (209) 953-7697 or visit the link above for staff contact information.

For **Food Permits** please visit

https://www.sjgov.org/department/envhealth/programs/default?id=26229 for application forms and fees. All application forms will need to be submitted using Dropbox. Contact Jeff Carruesco at (209) 468-3438 or jcarruesco@sjgov.org or Vidal Pedraza at (209) 468-0334 or vpedraza@sjgov.org for more information or visit the food link above for staff contact information.

For **Commercial Cannabis Permits** please visit:

http://www.sjccannabis.org/commercial.aspx for application forms, fees, and information. All application forms will need to be submitted using Dropbox, please contact Melissa Nissim at mniissim@sjgov.org or (209) 468-3168 for more information.

For **CUPA Program Permits** please visit:

https://www.sjgov.org/department/envhealth/programs/default?id=26226 for application forms, fees, and information for all CUPA Programs. To submit application forms, please contact staff for the preferred submittal format (it depends on the type of application). Staff contact information can be found at the CUPA link above.

For **Payment Information** please visit:

https://www.sjgov.org/department/envhealth/online-payment to make an electronic payment. If you want to mail a payment you can address it to 1868 E. Hazelton Avenue, Stockton, California 95205. **No payments will be accepted in person at this time**. For questions related to payments or invoices please call (209) 468-3420 and ask to speak with an Accounting representative or email ldbrown@sjgov.org.

For **All Other Programs**, please visit:

www.sjgov.org/ehd and click on the **Programs** link at the top of the page or call the main number (209) 468-3420 for more information.

If you have questions or concerns about the Environmental Health Department (EHD) programs or operations, please continue to reach out to us using the EHD website www.sjgov.org/ehd or calling (209) 468-3420.

Many thanks our employees and the general public for being professional, flexible, and patient as we develop and implement rapidly-evolving policy enhancements and work practice improvements to ensure that our services continue to be available. We plan to continue providing essential services to the residents, businesses, and public agencies of San Joaquin County through virtual tools and direct support from our employees working remotely.

Environmental Health Department