Voter Service Center Public Health Protocols

Physical and Personal Space at Voter Service Centers

1) Large spaces, such as gyms, multi-purpose rooms, and empty retail spaces will be used.
2) Floor stickers, cones and/or signage will indicate appropriate social distance.
3) Locations will be well-ventilated.
4) Where possible voters will enter and exit the voting room using separate doors and directed in one direction through voting process.
5) Occupancy of the voting room will be monitored and spatial distancing strictly enforced.
6) The public will be guided to the voting room to avoid contact with onsite tenants, including school children or school staff.
7) Check-in tables, voting booths, touch screen ballot marking devices and ballot boxes will be spread out by at least 6 feet in the voting room to create distance between voters and staff.
8) No public bathrooms will be available; however, portable hand-washing stations will be available.
9) Plexiglass shields will separate Voter Service Center Staff from the public at check-in tables.

Working with the Public at Voter Service Centers

1) By law, voters cannot be turned away from the voting, regardless of wearing a mask.
2) Upon entry, voters will be offered a mask, a touchless temperature check and hand sanitizer.
3) All voters not wearing a mask will be offered one. Masks will be freely available to anyone.
4) A specific voting area will be set up for voters who decline to wear a mask.
5) A “selfie-spot” will be set up in or near the VSC; cameras may not be used in public voting areas.

ROV Staff Responsibilities at Voter Service Centers

1) All Voter Service Center (VSC) staff will have temperature checks at the beginning of the day. Those with a fever will be sent home. ROV staff is encouraged to check temperature before leaving their home.
2) VSC staff will monitor occupancy and social distancing.
3) VSC staff will disinfect pens and voting booths with sanitizing spray and wipes after each use.
4) VSC staff will disinfect all surfaces with sanitizing spray and wipes at the beginning, middle and end of day.
5) VSC staff will wear face shields.
6) VSC staff will be trained on COVID-specific personal hygiene.
Additional Services

1) Appointment-only voting rooms will be available at the San Joaquin County Fair Grounds for individuals and cohorts.
2) Drive-through Vote-by-Mail balloting and Same Day Registration will be available at the San Joaquin County Fair Grounds.
3) Remote Accessible Vote-by-Mail is now available to all registered voters.