

4049600000—Whole Person Care Program

Health Services

Greg Diederich, Health Care Services Director

Special Revenue Fund	2017-2018 Actual	2018-2019 Adjusted	2019-2020 Requested	2019-2020 Recommended	Increase/ (Decrease)
Expenditures					
Services & Supplies	\$519,580	\$3,503,352	\$4,367,157	\$4,367,157	\$863,805
Operating Transfers Out	1,580,174	4,767,996	4,674,632	4,674,632	(93,364)
Total Appropriations	\$2,099,754	\$8,271,348	\$9,041,789	\$9,041,789	\$770,441
Earned Revenues By Source					
Interest/Rents	\$20,343	\$20,000	\$30,000	\$30,000	\$10,000
Aid From Other Governments	1,580,143	4,767,996	4,674,632	4,674,632	(93,364)
Operating Transfers In	790,102	2,383,998	2,337,316	2,337,316	(46,682)
Fund Balance	(290,834)	1,099,354	1,999,841	1,999,841	900,487
Total Revenues	\$2,099,754	\$8,271,348	\$9,041,789	\$9,041,789	\$770,441
Net County Cost	\$0	\$0	\$0	\$0	\$0

Purpose

The Whole Person Care (WPC) Program is an optional component of California's Section 1115 Federal Medicaid (Medi-Cal, in California) Waiver. WPC is a pilot program intended to more effectively coordinate the physical health, behavioral health, and social services needs of the most vulnerable Medi-Cal beneficiaries who are high users of multiple publicly-funded health care systems and who continue to have poor health outcomes. The current WPC 1115 Waiver runs through December 31, 2020.

San Joaquin County's WPC Program specifically targets adult Medi-Cal beneficiaries that are homeless or at-risk of homelessness upon release from the County Jail, a psychiatric health facility, or hospital, as well as high utilizers of emergency department services, and individuals with a mental health and/or substance use disorder. Health Care Services (HCS) is the lead County entity and single point of contact with the State Department of Health Care Services (DHCS) for the County's WPC Program.

Participation in the Program allows the County to claim a 50% Federal match via semi-annual Intergovernmental Transfers (IGTs) for direct medical, behavioral health, and ancillary services, as well as administrative costs associated with approved program activities and deliverables. Federal WPC payments and local matching funds are not available for services provided to non-Medi-Cal beneficiaries, services currently claimable for Medi-Cal reimbursement, or direct housing supports.

Funding sources for the Program are a combination of Mental Health Services Act (MHSA) funds, San Joaquin General Hospital (SJGH) enterprise funds, and Federal match.

Major Budget Changes

Services & Supplies

- \$650,000 Costs for Homeless Mentally Ill Outreach and Treatment (HMIOT) Program.
- \$510,202 Increase in reimbursements to Correctional Health Services (CHS) and Public Health Services (PHS).
- \$387,336 Increase in reimbursements to non-County WPC participants.
- (\$691,333) Decrease in reimbursements to Behavioral Health Services (BHS), HCS Administration, and SJGH.

Operating Transfers Out

- (\$46,682) Decrease in IGT payments.
- (\$46,682) Decrease in reimbursement of matching funds for IGTs.

4049600000—Whole Person Care Program

Health Services

Revenues

- \$10,000 Increase in interest income.
- (\$93,364) Decrease in WPC revenue based on anticipated expenditures.
- (\$46,682) Decrease in IGT matching funds received from BHS and SJGH.
- \$900,487 Increase in use of previously received grant monies contained within fund balance.

Program Discussion

The 2019-2020 recommended budget for the WPC Program totals \$9,041,789, which is an increase of \$770,441 from the 2018-2019 adjusted budget. This change mainly reflects costs related to implementation of the HMIOT Program and utilization of unspent funds received in 2018-2019 to support the implementation of new program components in 2019-2020. Although the overall recommended appropriation totals \$9.0 million, the WPC operating budget comprises only \$4.4 million, while \$2.3 million reflects the IGT payments to the State, and a corresponding \$2.3 million is for return of initial matching funds to BHS and SJGH.

Participating entities in the County's WPC Program include HCS Administration, BHS, SJGH, San Joaquin County Clinics, PHS, Substance Abuse Services, CHS, Health Plan of San Joaquin, Housing Authority of the County of San Joaquin, Central Valley Low Income Housing Corporation, HealthNet, Community Medical Centers (CMC), Dignity Health St. Joseph's Medical Center, and the San Joaquin Community Health Information Exchange (HIE).

The overarching vision of the WPC Program is to more efficiently and effectively coordinate the physical health, behavioral health, and social services systems within the County in a patient-centered manner. The goal of increased coordination is to improve the health and well-being of Medi-Cal beneficiaries and enable partnerships to target the highest-risk and most vulnerable patients. The Program seeks to build and sustain relationships, develop infrastructure allowing for data to be shared between various clinical information systems and demonstrate a reduction in publicly-funded costs. Ultimately, this will help position the County's health care system for future changes in reimbursement methodologies and help form a basis for a potential transition into a Health Homes model (Affordable Care Act of 2010, Section 2703) of reimbursement for WPC activities and supports.

The HIE, an affiliate of Manifest Medex, will be the central data repository for health care information sharing, which will

include clinical values, diagnosis, active medication lists, and other clinical notes and structured data. A major WPC goal is to coordinate care in real-time and evaluate progress in improving individual and population health. In April 2019, WPC implemented a cloud-based care coordination platform (Act.MD) and is building toward real-time care management capabilities among all WPC participating entities for enrollees who have opted into Program services. The HIE is also seeking funding from the California Emergency Medical Services (EMS) Agency for local EMS agencies to develop and implement interoperable health information exchange between emergency ambulance service providers and hospital/electronic health record systems that will allow for increased health analytics capabilities for HIE and WPC participating organizations. The HIE direct service area now includes public and private health and hospital systems in San Joaquin, Stanislaus, and Merced counties.

To improve the overall health outcomes of the target population, the WPC Program has implemented a Behavioral Health Navigation Team dedicated to engaging homeless individuals and those at-risk of homelessness throughout the community. The Team is an active contributor to the Homeless Management Information System. Engagement occurs at the time of admission and/or discharge from local hospitals, health facilities, and the County Jail, as well as in response to urgent referrals from a variety of sources throughout the community, including the existing Behavioral Health Mobile Crisis Response Teams and law enforcement. In coordination with the Navigation Team, a WPC Population Health Team will provide each enrolled client with an individualized care plan based upon a standardized assessment of his or her medical, behavioral health, and key social needs, such as shelter, food, or transportation. The limited care plan previously used will now be replaced with the adoption of the Act.MD platform as noted above.

The WPC Program has increased coordination with CHS and is receiving increased referrals due to the recent implementation of universal screening and assessment for behavioral health conditions at Jail booking. WPC is also partnering with BHS and local health centers on re-entry services and supporting law and justice system partners who are now able to divert certain individuals to the newly established Assessment and Respite Center with a medically-monitored sobering program operated by CMC.

Beginning in 2019-2020, HMIOT funds will be used by the WPC Program to support the direct housing needs of eligible homeless specialty mental health consumers who are WPC enrollees. This effort will initially focus on appropriate hospital discharge coordination and diversion opportunities in alignment with the County's Stepping Up Initiative.

4049600000—Whole Person Care Program

Health Services

WPC funding is available to provide respite care beds at the Gospel Center Rescue Mission for eligible WPC enrollees and HMIOT funds will be used to support residential aftercare services to eligible enrollees. As of December 31, 2018, there

were 813 individuals who had received WPC services since the implementation of program enrollment in July 2017. The Program is projected to reach a total concurrent WPC enrollee capacity of 1,200 by the end of the Waiver period in 2020.