

*Nonviolent Crisis Intervention®*  
Instructor Certification Program  
**REGISTRATION FORM**

(Please Print)

Registration Options:

- Mail this registration form to:  
San Joaquin County EMS Agency  
PO Box 220, French Camp, CA 95231
- E-mail the information on this form to  
[ctualla@sjgov.org](mailto:ctualla@sjgov.org) with the class title as  
the subject matter

**Agency/Organization Name:**

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**First Name:**

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**Last Name:**

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**License Type & Number:**

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**Address:**

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**Phone Number:**

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**E-Mail:**

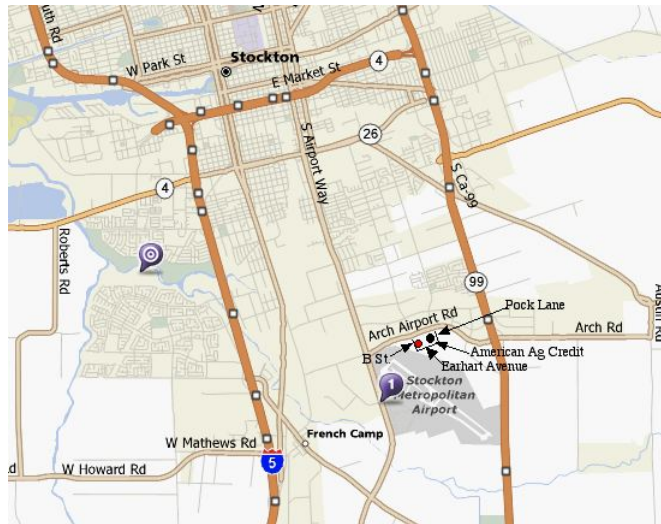
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In compliance with the Americans with Disabilities Act, individuals needing special accommodations should notify the meeting organizers at least two weeks prior to the workshop.



**Class Location**

**San Joaquin County  
Agricultural Center  
2101 E. Earhart Ave.  
Stockton, CA 95206**



Questions regarding this course should be directed to Phillip Cook at 209-468-6818 or e-mail at: [pcook@sjgov.org](mailto:pcook@sjgov.org).

**cpi® Crisis Prevention  
Institute, Inc.**

**Nonviolent  
Crisis  
Intervention®  
Instructor  
Certification  
Program**

**February 23-26, 2010**

**8:30 AM to 4:00 PM**

**At:**

**San Joaquin County  
Agricultural Center  
2101 E. Earhart Ave.  
Stockton, CA 95206**

This course is **FREE** to all San Joaquin County HPP Participating Healthcare Facilities & Organizations

**Funded by the 09/10 FY  
Hospital Preparedness Program  
(HPP) Grant**

# **Nonviolent Crisis Intervention® Instructor Certification Program**

By using *Nonviolent Crisis Intervention®* training as part of a comprehensive crisis prevention and intervention plan, you can learn how to defuse challenging and disruptive behavior before an incident escalates to a crisis situation. The outcomes of successful implementation include a change in organizational culture, a change in adult professional behavior, and a change in staff relationships to both service users and stakeholders. These changes offer many benefits to your staff, your organization, and the individuals you serve.

## **Benefits to Staff**

- Reduce the risk of injury by decreasing the number of physical interventions.
- Improve communication among staff by establishing a common language.
- Boost staff confidence to intervene both verbally and physically.
- Alleviate the stress and anxiety associated with confusion or uncertainty in crisis moments.
- Feel safe at work again.

## **Benefits to Organizations**

- Minimize the risk of potential liability.
- Improve staff retention by providing the skills necessary to manage difficult situations.
- Comply with legislative mandates and regulatory/accreditation guidelines.
- Create and maintain a safe, caring, and respectful environment for staff and those you serve.
- Demonstrate your organization's commitment and contribution to a safer community.

## **Benefits to Those Served**

- Live, learn, and thrive in a safe and respectful environment.
- Interact with positive role models who are well-equipped to manage difficult situations.
- Become an active participant in the debriefing process and learn new coping skills.
- Receive staff guidance about making positive behavior choices in the future.
- Feel supported by staff who are empathic, compassionate, and respectful.

## **Course Description**

The Four-Day Instructor Certification Program offers participants the opportunity to become fully qualified Certified Instructors. Participants will learn how to master the unique CPI intervention techniques so they will be able to teach them to their own staff and colleagues. Additionally, they will be shown how to effectively conduct and customize the *Nonviolent Crisis Intervention®* program for in-house training.

At the end of the Four-Day Instructor Certification Program, participants will be assessed on their understanding of the *Nonviolent Crisis Intervention®* program content, physical techniques, and instructional methods.

## **Course Objectives**

In the Four-Day Instructor Certification Program, you will learn:

- Effective techniques for facilitating meaningful adult learning.
- Dynamic presentation skills to meet the unique learning requirements of your staff.
- How to begin and maintain an ongoing Training Process.
- Effective strategies for addressing difficult questions and reluctant participants.
- To develop proficiencies in teaching personal safety and physical intervention strategies.

## **Continuing Education**

CPI is an approved provider of continuing education for:

**California Board of Behavioral Sciences** up to 24 continuing education hours provider number: PCE 2845, for licensed Marriage and Family Therapists (MFT's) and Licensed Clinical Social Workers (LCSW's)

**California Board of Registered Nursing** up to 24 contact hours or 2.4 continuing education units, BRN provider number: 11542.

**California Department of Social Services, Administrator Certification Section (ACS)** up to 24 hours of continuing education units for administrator recertification

*Vendor Number for Group Homes (GH):* 1000518-730-2  
CEU Course Approval Numbers for Group Homes: 518-2410-8090

*Vendor Number for Adult Residential Facility (ARF):* 1000518-735-2

CEU Course Approval Numbers for Adult Residential Facility: 518-2410-8091s

## **San Joaquin County EMS Agency**

24 hours pre-hospital care continuing education hours, provider number: 39-0001

## **Cancellation Policy**

Participants must notify the EMS Agency at least two (2) weeks prior to the first day of class to cancel their registration. If a participant does not cancel and fails to attend the class, they will not be allowed to participate in any future trainings funded by the HPP Grant.

## **Course Registration**

To register for this course please submit the registration form:

- By Mail to: San Joaquin County EMS Agency  
PO Box 220, French Camp, CA 95231
- By E-mail the information on this form to [ctualla@sjgov.org](mailto:ctualla@sjgov.org) with the class title as the subject matter

Space is limited to 20 participants.