

**San Joaquin County EMS Agency  
Ambulance RFP Bidder's Conference  
Summary of Additional Questions and Answers  
August 4, 2005**

<b>Who</b>	<b>Question</b>	<b>Answer</b>
Manteca	37: Getting finances each year. (re CAAS)	Yes, but finances aren't everything. CAAS accreditation provides the County with an independent assessment of provider operations and clinical performance
Manteca	14: How response time start recorded	Bidder is responsible for determining a way to record times as required
First responder	14: Add language—when call processed?	Bidders may propose alternative language after first agreeing to language in the RFP
AMR	14: Include primary PSAP?	No.
Priority 1	19: Can we get a geo-plot on radio sites	As stated in the RFP the County will work with winning bidder(s) in using County radio sites, on a space available basis. A list of County radio sites is posted on the San Joaquin County EMS agency website: <a href="http://www.co.san-joaquin.ca.us/ems">www.co.san-joaquin.ca.us/ems</a>
Priority 1	21: Confirm that vehicle numbers don't need to be submitted in the proposal	Confirmed.
Priority 1	22: What if FD puts cost on ability to communicate with them?	Bring problems back to county for discussion
WestMed	34: Mean only mutual aid coming in to a provider's zone?	Yes. Providers are responsible for all requests with the EOA, except during times of declared disaster. No response penalty exists for ambulances leaving the EOA to respond to a request for mutual-aid.
First responder	Who will be on review committee	Listed the types. Most members out of county, without relationship with bidders. Will get conflict of interest statements.
WestMed	Total points	Will have some type of points (1000 as an example but will be decision of the committee). Percentages will be assigned.
WestMed	Top bidder gets all points...	No.
WestMed	Separate zones? Multiple zones? How divided?	Will depend on what is proposed
WestMed	Will potential bidders' names be released?	Yes, after letters submitted
Priority One	Object to fire, based on letter.	Will select people as individuals with expertise, not as representative of groups.

		KEN: Comment taken under advisement
Star West	Is there a current electronic database	Two providers currently use EMS Outfielder
Star West	Is contractor required to have CAD to CAD connectivity with Stockton FD's CAD	SFD plans to remain as fire dispatch, regardless of bid result. Ambulance will need to have contact.
Stockton FD	Will all requests for EMS and Fire go to EMS	No. Just for EMS.
Star West	EMS will have to be a secondary PSAP?	Yes.
First responder	Approved PSAP needs linked with each fire jurisdiction in its zone	County has only one fire dispatch center
Star West	Is AVL or GPS required?	It's up to the provider
Star West	Is 8 minutes really 7:59	8:00 is on-time
Tracy Fire	How will ambulance change fire dispatch?	The designated EMS dispatch center will receive 9-1-1 transfers from primary PSAP. The EMD dispatcher shall screen calls in accordance with approved EMD protocols and determine the correct response. The EMS Agency in cooperation with the County 9-1-1 coordinator shall facilitate the development of the method for notifying first response agencies of EMS calls.
Lodi Fire	Having relay to fire isn't acceptable.	No comment
Priority 1	County views 3 separate public safety entities (LE, FD, EMS). Medical calls go to medical center?	Yes.
First responder	Ambulance must ring back to fire?	See above. Contractor must determine and make it work
Lodi Fire	Only interested in ambulance response time	Only one which county has authority over
City of Lodi	Is proposer required to describe how ambulance service will work with fire agencies?	Yes.
City of Lodi	Will proposal that decreases fire response times be scored higher	Unable to answer
First responder	RFP is responsible for notifying public safety?	Yes
Tracy Fire	Who controls primary PSAP. How does private	All San Joaquin County primary public safety answering points are operated by

	ambulance get access	law enforcement (city/county/state). 9-1-1 coordinator determines links
Tracy Fire	What if city doesn't want to give calls to medical	No comment
WestMed	Does dispatch have to be within the county	No
AMR	Is 9-1-1 coordinator a county function?	Yes
City of Lodi	What is definition of "time on scene"	Arrival on scene is the time that the vehicle notifies the dispatch center by radio (or other reliable method) that it is fully stopped, at the location where the vehicle shall be parked during the incident, or in the event that staging is necessary for personnel safety, at the time the vehicle arrives at the staging area. In all incidents where the crew fails to report their arrival on scene the time of the next communication from the crew or other on-scene personnel to the dispatch center that indicates that the vehicle has already arrived at the scene shall be used as the arrival on scene time.
Star Med	Any data on non-9-1-1 calls in county?	Estimates only. Nothing will be provided for non-emergency.
Star Med	Call volume by each sub-zone?	Doesn't exist.
First responder	Can reviewed financials be submitted after initial bid?	No.
First responder	What will county do with financial data	Look for justification for rate increases, determine solvency of provider.
Priority 1	What is needed in letter of intent?	A statement of intent to bid and the proposal submission fee.