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December 18, 2007

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CLIENT/MATTER NUMBER  
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City of Stockton  
c/o Charles W. Reese, Esq.  
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Lodi Professional Firefighters Local 1225  
c/o Lodi Fire Department  
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Head of Manteca Professional Firefighters  
Local 1874  
c/o Manteca Fire Department  
1154 S. Union road  
Manteca, California 95337

Re: [www.amatterofpublicsafety.com](http://www.amatterofpublicsafety.com)

Gentlemen:

This office represents American Medical Response ("AMR"). This correspondence is being directed to those entities that are responsible for the defamatory website maintained at [www.amatterofpublicsafety.com](http://www.amatterofpublicsafety.com) (the "website"), including the Stockton Professional Firefighters Local 456 union, the Lodi Professional Firefighters Local 1225 union, and the Manteca Professional Firefighters Local 1874 union. This letter is also being directed to the City of Stockton and its Fire Department, which has clear involvement in the creation and publication of that website.

The Office of the County Counsel and the Emergency Medical Services Agency of the County of San Joaquin have already alerted you to the multiple violations of patient privacy in the website. While AMR is also concerned about those issues, your defamation of AMR and LIFECOM is the primary subject of this letter. Specifically, you have maliciously accused AMR and its dispatch operation, LIFECOM, of placing the safety and lives of the citizens of San Joaquin County at risk:

- You falsely assert that AMR and LIFECOM have delayed in their responses to medical calls and fire emergencies in the County.
- You falsely accuse AMR and LIFECOM of mistakes in dispatching and system failures.

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- You falsely claim that AMR and LIFECOM maintain "inaccurate map data and poor interrogation techniques."
- You falsely allege that AMR and LIFECOM have failed to transmit critical scene safety information to first responding fire units, exposing firefighters to "potential violent situations without police back-up ;"
- You falsely assert that AMR and LIFECOM are the cause of fragmented communications with the County and City Fire Departments.

You continue to publish each of these statements to the direct and serious damage to AMR's and LIFECOM's business and reputation – you have done so despite their utter lack of foundation or truth. Demand is hereby made that you immediately remove from the website any and all defamatory statements regarding AMR and LIFECOM, including, but not limited to, the defamatory assertions set out above. AMR and LIFECOM further demand that you abstain from any future publication of such defamatory language, in any form or media.

AMR and LIFECOM also reassert the demands by the County of San Joaquin in the Notice to Cure issued on December 12, 2007, and further demand that each of you cease and desist from violating the privacy of AMR's patients by illegally disseminating their private patient information.

This demand is made without waiver of AMR's right to file suit against each of you, and any other entity involved in the publication of these false statements, for defamation, intentional interference with prospective economic advantage, and all other appropriate relief, both monetary and injunctive.

Very truly yours,



Stephen A. McFeely

SAM:lps

cc: Blair King, City Manager, City of Lodi  
Bob Adams, City Manager, City of Manteca