



San Joaquin County

Emergency Medical Services Agency



Memorandum

Date: April 24, 2024

To: All Interested Parties
EMS System Stakeholders
San Joaquin County Board of Supervisors
San Joaquin County Departments

Fr: Jared Bagwell, EMS Agency Director

Re: 2024 EMS System Assessment

The purpose of this memo is to provide a copy of the EMS Assessment Report which has been published by our Healthcare Strategist consultants.

In August of 2023, the San Joaquin County Emergency Medical Services Agency (SJCEMSA) began working with County Purchasing Department to procure a professional EMS consultant to evaluate the current state of our EMS system. After months of stakeholder interviews, ride along's, observations, and review of policies, financials, agreements, and EMS data; Healthcare Strategists has released their assessment, findings, and recommendations.

I am publicizing this widely for full transparency of this process. The SJCEMSA and Healthcare Strategists will be providing an overview at the May 14, 2024, Board of Supervisors meeting. After that, SJCEMSA will be assisted by the Healthcare Strategist team in the development of an emergency ambulance RFP based on these findings and many other improvements that SJCEMSA intends to build upon.

We wanted to thank all our EMS system stakeholders who joined in this process to provide valuable feedback and input on the system that we all work in for the ultimate goal of better prehospital patient care, better patient outcomes, and the support and guidance to our EMS system responders and providers.

Sincerely,

A handwritten signature in blue ink, appearing to read "Jared Bagwell".

Jared Bagwell
EMS Agency Director