



# San Joaquin County Emergency Medical Services Agency



## Memorandum

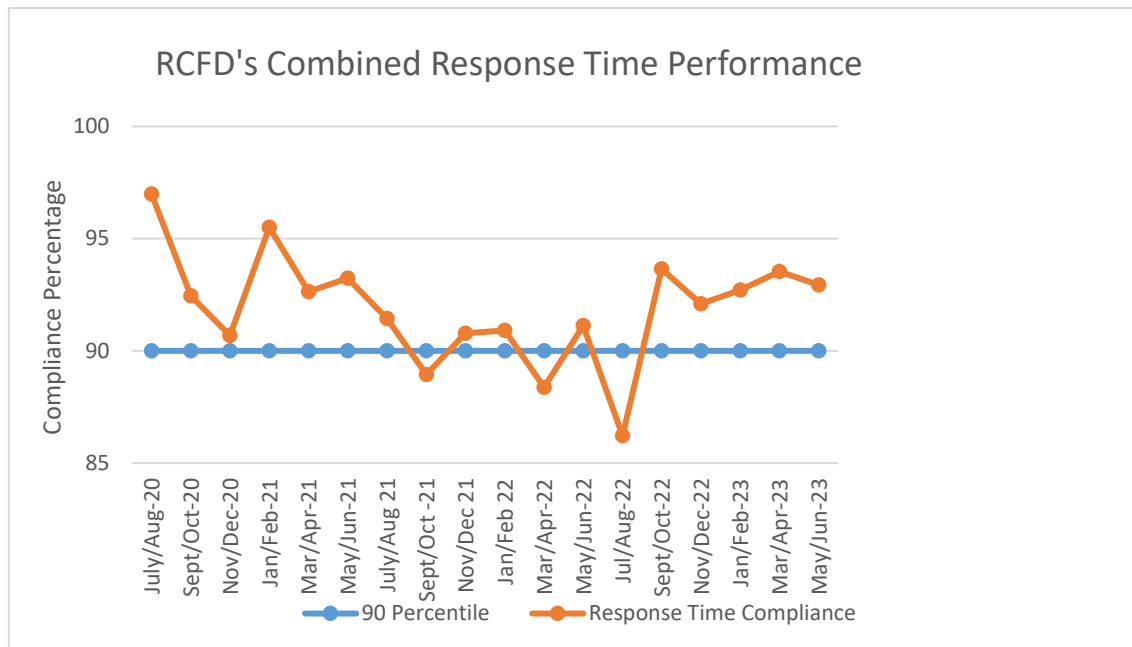
TO: All Interested Parties

FROM: Natisha Plummer, MA, EMS Analyst

DATE: July 12, 2023

SUBJECT: Ripon Consolidated Fire District Exclusive Operating Area Ambulance Contract Compliance Report

This EMS Agency Report on the Exclusive Operating Area Zone E and the contract compliance for the Emergency Ambulance Provider Ripon Consolidated Fire District (RCFD) for the months of May and June 2023, provides an in-depth review of RCFD's performance. The County's contract with RCFD establishes accountability for meeting specific standards and provides the EMS Agency with complete access to data and information on RCFD's operational, clinical, and administrative performance. Performance data in the table below are the result of combining two months to ensure that a minimum of 100 responses are measured for statistical relevance.



RCFD's combined two-month percentile with 169 responses for May and June 2023 was 92.94%. As shown in the graph above. The complete compliance report may be viewed or downloaded from the EMS Agency's website: [www.sjgov.org/departments/ems](http://www.sjgov.org/departments/ems)

Exclusive Emergency Ambulance Provider  
 Contract Compliance  
 Ripon Consolidated Fire District

Fines and Penalties Report		
Type of Penalty	May 2023	Jun 2023
Late response minutes	\$160	\$180
Failure to provide data	N/A	N/A
Preventable mechanical failure	N/A	N/A
Failure to meet staffing and clinical standards	N/A	N/A
Failure to Respond	N/A	N/A
Failure to submit documentation at hospital	N/A	N/A
Other minor breach	N/A	N/A
<b>Totals</b>	\$160	\$180

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Response Time Analysis By Population

Population Density & Response Time Standard	May 2023			Jun 2023		
	Number of Responses	Non-Compliant Responses	Percent Compliant	Number of Responses	Non-Compliant Responses	Percent Compliant
Urban 8:00	71	4	94.37%	73	8	89.04%
Suburban 20:00	10	0	100.00%	9	0	100.00%
Rural 20:00	2	0	100.00%	4	0	100.00%
<b>Total</b>	<b>83</b>	<b>4</b>	<b>95.18%</b>	<b>86</b>	<b>8</b>	<b>90.70%</b>

Detailed Response Time Analysis

May 2023					
Population Density	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	71	13:27	05:04	02:22	07:20
SJ ZONE E SUBURBAN	10	16:20	07:52	04:52	11:30
SJ ZONE E RURAL	2	11:59	10:54	01:31	11:46
<b>Total Responses</b>	<b>83</b>				

Detailed Response Time Analysis

Jun 2023					
Population Density	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	73	14:39	06:01	02:52	10:04
SJ ZONE E SUBURBAN	9	10:20	08:06	01:49	10:20
SJ ZONE E RURAL	4	11:49	10:07	01:15	11:19
<b>Total Responses</b>	<b>86</b>				

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Comparison of Compliance with and without Exemptions

May 2023						
Population Density	Total Responses	Number of Late Calls Prior to Exemptions	Compliance Prior to Exemptions	Total Responses Adjusted	Number of Late Calls After Exemptions Approved	Compliance After Exemptions
SJ ZONE E URBAN	71	10	85.92%	71	4	94.37%
SJ ZONE E SUBURBAN	10	0	100.00%	10	0	100.00%
SJ ZONE E RURAL	2	0	100.00%	2	0	100.00%
<b>All Zones Combined</b>	<b>83</b>	<b>10</b>	<b>87.95%</b>	<b>83</b>	<b>4</b>	<b>95.18%</b>
* Minimum of 100 responses required for calculation. True compliance shown in rolling compliance zone tables.						

Comparison of Compliance with and without Exemptions

Jun 2023						
Population Density	Total Responses	Number of Late Calls Prior to Exemptions	Compliance Prior to Exemptions	Total Responses Adjusted	Number of Late Calls After Exemptions Approved	Compliance After Exemptions
SJ ZONE E URBAN	73	19	73.97%	73	8	89.04%
SJ ZONE E SUBURBAN	9	0	100.00%	9	0	100.00%
SJ ZONE E RURAL	4	0	100.00%	4	0	100.00%
<b>All Zones Combined</b>	<b>86</b>	<b>19</b>	<b>77.91%</b>	<b>86</b>	<b>8</b>	<b>90.70%</b>
* Minimum of 100 responses required for calculation. True compliance shown in rolling compliance zone tables.						

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Zone Assist		
Population Density	May 2023	
	Ambulance Service Provider	#
SJ ZONE E URBAN	AMR San Joaquin	1
	Escalon	1
	Manteca	12
SJ ZONE E SUBURBAN	Escalon	4
	Manteca	1
SJ ZONE E RURAL	Escalon	1

Zone Assist		
Population Density	Jun 2023	
	Ambulance Service Provider	#
SJ ZONE E URBAN	AMR San Joaquin	3
	Escalon	3
	Manteca	11
SJ ZONE E SUBURBAN	Escalon	2
SJ ZONE E RURAL	AMR San Joaquin	1
	Escalon	4

Exemption Request Reports				
Types of Exemptions	May 2023		Jun 2023	
	Exemptions Approved	Exemptions Denied	Exemptions Approved	Exemptions Denied
Any other circumstance deemed acceptable to the AGENCY	0	1	0	0
Incorrect or inaccurate dispatch information received from a calling party or PSAP	0	0	2	0
Unavoidable delay caused by traffic congestion in which there is no alternate route of travel	0	0	3	0
Zone Assist	2	0	2	0

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**Out of County Mutual Aid**

Date	Location	Ambulance Service Provider	Dispatch Determinant
06/11/2023	MODESTO	Ripon	29D00- Traffic Accident

**Failure to Provide Data**

Event Type	May 2023	Jun 2023
N/A		

**Mechanical Report**

Event Type	Date	Preventable
N/A		

**Community Service Report**

Event Type
See Appendix A.