



San Joaquin County Emergency Medical Services Agency



Memorandum

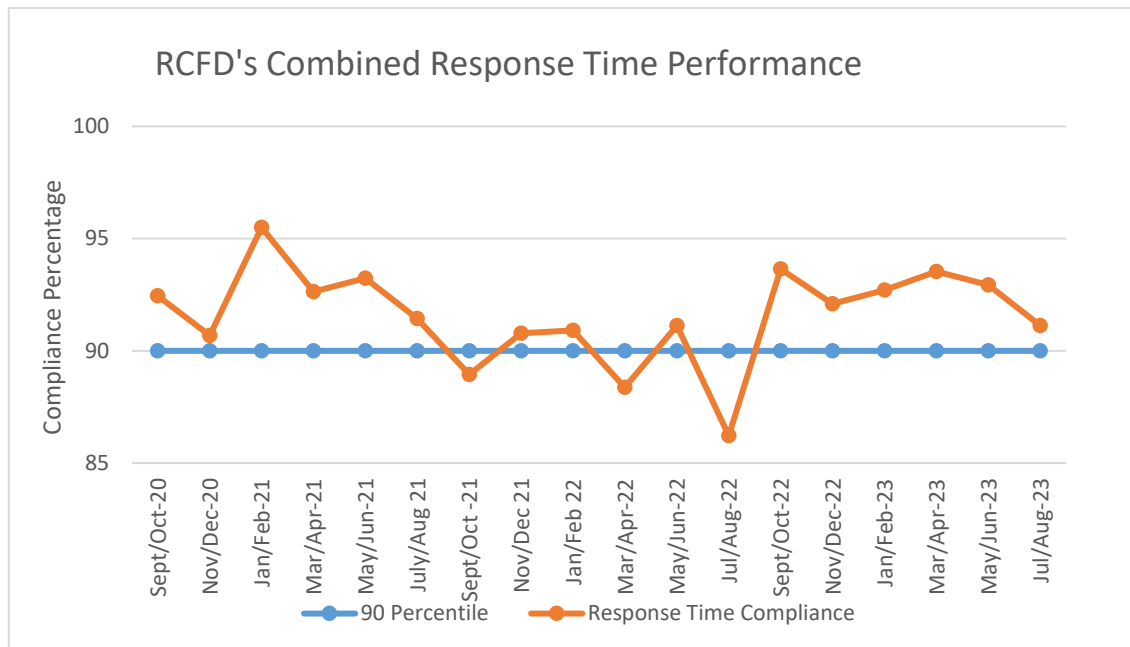
TO: All Interested Parties

FROM: Natisha Plummer, MAcc, EMS Analyst

DATE: September 18, 2023

SUBJECT: Ripon Consolidated Fire District Exclusive Operating Area Ambulance Contract Compliance Report

This EMS Agency Report on the Exclusive Operating Area Zone E and the contract compliance for the Emergency Ambulance Provider Ripon Consolidated Fire District (RCFD) for the months of July and August 2023, provides an in-depth review of RCFD's performance. The County's contract with RCFD establishes accountability for meeting specific standards and provides the EMS Agency with complete access to data and information on RCFD's operational, clinical, and administrative performance. Performance data in the table below are the result of combining two months to ensure that a minimum of 100 responses are measured for statistical relevance.



RCFD's combined two-month percentile with 192 responses for July and August 2023 was 91.13%. As shown in the graph above. The complete compliance report may be viewed or downloaded from the EMS Agency's website: www.sjgov.org/departments/ems

Exclusive Emergency Ambulance Provider
 Contract Compliance
 Ripon Consolidated Fire District

Fines and Penalties Report		
Type of Penalty	Jul 2023	Aug 2023
Late response minutes	\$130	\$470
Failure to provide data	N/A	N/A
Preventable mechanical failure	N/A	N/A
Failure to meet staffing and clinical standards	N/A	N/A
Failure to Respond	N/A	N/A
Failure to submit documentation at hospital	N/A	N/A
Other minor breach	N/A	N/A
Totals	\$130	\$470

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Response Time Analysis By Population

Population Density & Response Time Standard	Jul 2023			Aug 2023		
	Number of Responses	Non-Compliant Responses	Percent Compliant	Number of Responses	Non-Compliant Responses	Percent Compliant
Urban 8:00	77	7	90.91%	79	10	87.34%
Suburban 20:00	12	0	100.00%	10	0	100.00%
Rural 20:00	8	0	100.00%	6	0	100.00%
Total	97	7	92.78%	95	10	89.47%

Detailed Response Time Analysis

Jul 2023					
Population Density	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	77	11:02	05:17	02:27	08:37
SJ ZONE E SUBURBAN	12	11:35	09:21	02:13	11:11
SJ ZONE E RURAL	8	18:10	13:08	02:35	16:21
Total Responses	97				

Detailed Response Time Analysis

Aug 2023					
Population Density	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	79	25:32	06:35	04:21	12:16
SJ ZONE E SUBURBAN	10	13:39	08:55	03:08	12:09
SJ ZONE E RURAL	6	12:06	09:47	02:38	12:05
Total Responses	95				

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Comparison of Compliance with and without Exemptions

Jul 2023						
Population Density	Total Responses	Number of Late Calls Prior to Exemptions	Compliance Prior to Exemptions	Total Responses Adjusted	Number of Late Calls After Exemptions Approved	Compliance After Exemptions
SJ ZONE E URBAN	77	14	81.82%	77	7	90.91%
SJ ZONE E SUBURBAN	12	0	100.00%	12	0	100.00%
SJ ZONE E RURAL	8	0	100.00%	8	0	100.00%
All Zones Combined	97	14	85.57%	97	7	92.78%
* Minimum of 100 responses required for calculation. True compliance shown in rolling compliance zone tables.						

Comparison of Compliance with and without Exemptions

Aug 2023						
Population Density	Total Responses	Number of Late Calls Prior to Exemptions	Compliance Prior to Exemptions	Total Responses Adjusted	Number of Late Calls After Exemptions Approved	Compliance After Exemptions
SJ ZONE E URBAN	79	16	79.75%	79	10	87.34%
SJ ZONE E SUBURBAN	10	0	100.00%	10	0	100.00%
SJ ZONE E RURAL	6	0	100.00%	6	0	100.00%
All Zones Combined	95	16	83.16%	95	10	89.47%
* Minimum of 100 responses required for calculation. True compliance shown in rolling compliance zone tables.						

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Zone Assist		
Population Density	Jul 2023	
	Ambulance Service Provider	#
SJ ZONE E URBAN	AMR San Joaquin	2
	Escalon	1
	Manteca	14
SJ ZONE E SUBURBAN	Escalon	2
SJ ZONE E RURAL	Escalon	3

Zone Assist		
Population Density	Aug 2023	
	Ambulance Service Provider	#
SJ ZONE E URBAN	AMR San Joaquin	5
	Escalon	1
	Manteca	17
SJ ZONE E SUBURBAN	Escalon	3
	Manteca	1
SJ ZONE E RURAL	AMR San Joaquin	1
	Escalon	3
	Manteca	1

Exemption Request Reports				
Types of Exemptions	Jul 2023		Aug 2023	
	Exemptions Approved	Exemptions Denied	Exemptions Approved	Exemptions Denied
Any other circumstance deemed acceptable to the AGENCY	2	0	0	0
Delays caused by waiting for scene to be secured by law enforcement or hazardous materials teams	0	0	1	0
Incorrect or inaccurate dispatch information received from a calling party or PSAP	1	0	0	0
Unavoidable delay caused by traffic congestion in which there is no alternate route of travel	0	0	2	0
Zone Assist	0	1	2	1

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Out of County Mutual Aid

Date	Location	Ambulance Service Provider	Dispatch Determinant
07/03/2023	MODESTO	Ripon	Police/Fire Standby
08/30/2023	MODESTO	Ripon	Police/Fire Standby

Failure to Provide Data

Event Type	Jul 2023	Aug 2023
N/A		

Mechanical Report

Event Type	Date	Preventable
N/A		