



San Joaquin County Emergency Medical Services Agency



Memorandum

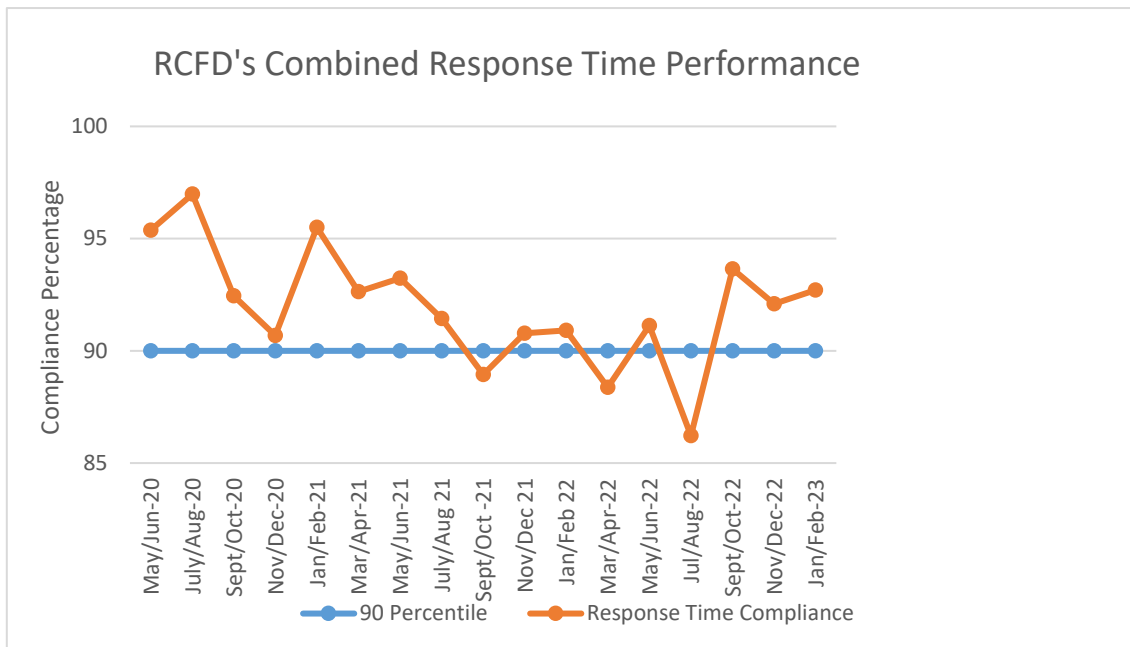
TO: All Interested Parties

FROM: Natisha Plummer, MA, EMS Analyst

DATE: March 17, 2023

SUBJECT: Ripon Consolidated Fire District Exclusive Operating Area Ambulance Contract Compliance Report

This EMS Agency Report on the Exclusive Operating Area Zone E and the contract compliance for the Emergency Ambulance Provider Ripon Consolidated Fire District (RCFD) for the months of January and February 2023, provides an in-depth review of RCFD's performance. The County's contract with RCFD establishes accountability for meeting specific standards and provides the EMS Agency with complete access to data and information on RCFD's operational, clinical, and administrative performance. Performance data in the table below are the result of combining two months to ensure that a minimum of 100 responses are measured for statistical relevance.



RCFD's combined two-month percentile with 148 responses for January and February 2023 was 92.71%. As shown in the graph above. The complete compliance report may be viewed or downloaded from the EMS Agency's website: www.sjgov.org/departments/ems

Exclusive Emergency Ambulance Provider
Contract Compliance
Ripon Consolidated Fire District

Response Time Compliance by Month		Jan 2023				
Population Density	Response Time Standard	Total Responses	Non-Compliant Non-Exempted Responses	Compliance Percentage	Compliant Yes No	
SJ ZONE E URBAN	8:00	77	7	90.91%	X	
SJ ZONE E SUBURBAN	20:00	3	0	100.00%	X	
SJ ZONE E RURAL	20:00	5	0	100.00%	X	
All Zones Combined		85	7	91.76%		

Response Time Compliance by Month		Feb 2023				
Population Density	Response Time Standard	Total Responses	Non-Compliant Non-Exempted Responses	Compliance Percentage	Compliant Yes No	
SJ ZONE E URBAN	8:00	55	4	92.73%	X	
SJ ZONE E SUBURBAN	20:00	8	0	100.00%	X	
SJ ZONE E RURAL	20:00	0	0			X
All Zones Combined		63	4	93.65%		

Fines and Penalties Report		
Type of Penalty	Jan 2023	Feb 2023
Late response minutes	\$190	\$110
Failure to provide data	N/A	N/A
Preventable mechanical failure	N/A	N/A
Failure to meet staffing and clinical standards	N/A	N/A
Failure to Respond	N/A	N/A
Failure to submit documentation at hospital	N/A	N/A
Other minor breach	N/A	N/A
Totals	\$190	\$110

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Detailed Response Time Analysis					
Jan 2023					
Population Density	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	77	12:39	05:35	02:37	09:10
SJ ZONE E SUBURBAN	3	10:57	10:30	00:29	10:52
SJ ZONE E RURAL	5	10:20	04:10	03:30	07:37
Total Responses	85				

Detailed Response Time Analysis					
Feb 2023					
Population Density	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	55	11:22	05:05	02:27	08:04
SJ ZONE E SUBURBAN	8	11:02	07:00	02:37	09:28
SJ ZONE E RURAL		00:00	00:00	00:00	00:00
Total Responses	63				

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Comparison of Compliance with and without Exemptions

Population Density	Jan 2023			Total Responses Adjusted	Number of Late Calls After Exemptions Approved	Compliance After Exemptions
	Total Responses	Number of Late Calls Prior to Exemptions	Compliance Prior to Exemptions			
SJ ZONE E URBAN	77	11	85.71%	77	7	90.91%
SJ ZONE E SUBURBAN	3	0	100.00%	3	0	100.00%
SJ ZONE E RURAL	5	0	100.00%	5	0	100.00%
All Zones Combined	85	11	87.06%	85	7	91.76%
* Minimum of 100 responses required for calculation. True compliance shown in rolling compliance zone tables.						

Comparison of Compliance with and without Exemptions

Population Density	Feb 2023			Total Responses Adjusted	Number of Late Calls After Exemptions Approved	Compliance After Exemptions
	Total Responses	Number of Late Calls Prior to Exemptions	Compliance Prior to Exemptions			
SJ ZONE E URBAN	55	7	87.27%	55	4	92.73%
SJ ZONE E SUBURBAN	8	0	100.00%	8	0	100.00%
SJ ZONE E RURAL	0	0	0	0	0	
All Zones Combined	63	7	88.89%	63	4	93.65%
* Minimum of 100 responses required for calculation. True compliance shown in rolling compliance zone tables.						

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Zone Assist		
Population Density	Jan 2023	
	Ambulance Service Provider	#
SJ ZONE E URBAN	Manteca	13
SJ ZONE E SUBURBAN	--	0
SJ ZONE E RURAL	Escalon	1

Zone Assist		
Population Density	Feb 2023	
	Ambulance Service Provider	#
SJ ZONE E URBAN	AMR San Joaquin	1
	Escalon	1
	Manteca	7
SJ ZONE E SUBURBAN	Escalon	2
SJ ZONE E RURAL	--	0

Exemption Request Reports				
Types of Exemptions	Jan 2023		Feb 2023	
	Exemptions Approved	Exemptions Denied	Exemptions Approved	Exemptions Denied
Incorrect or inaccurate dispatch information received from a calling party or	1	0	0	0
Reduction from code 3 to code 2	0	0	1	0
Unavoidable delay caused by traffic congestion in which there is no alternate	1	0	0	0
Zone Assist	1	0	1	0

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Out of County Mutual Aid

Date	Location	Ambulance Service Provider	Dispatch Determinant
01/23/2023	SALIDA	Ripon	09D00- Cardiac/Resp Arrest
02/07/2023	SALIDA	Ripon	06E00- Breathing Problems

Failure to Provide Data

Event Type	Jan 2023	Feb 2023
N/A		

Mechanical Report

Event Type	Date	Preventable
N/A		

Community Service Report

Event Type
See Appendix A.