



San Joaquin County Emergency Medical Services Agency



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Memorandum

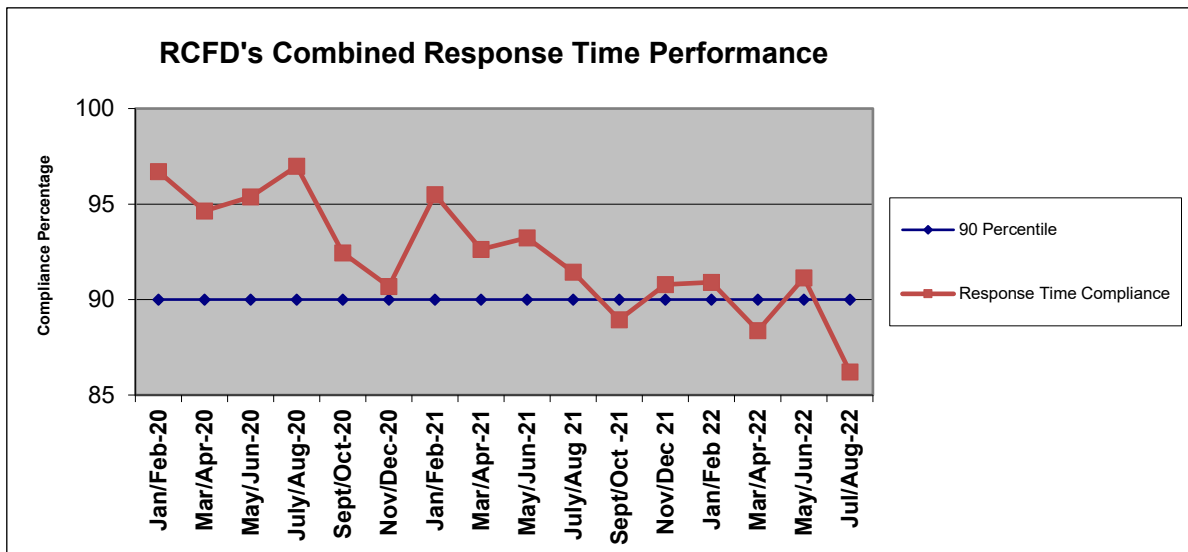
TO: All Interested Parties

FROM: Natisha Plummer, MA, EMS Analyst

DATE: September 29, 2022

SUBJECT: Ripon Consolidated Fire District Exclusive Operating Area Ambulance Contract Compliance Report

This EMS Agency Report on the Exclusive Operating Area Zone E and the contract compliance for the Emergency Ambulance Provider Ripon Consolidated Fire District (RCFD) for the months of July and August 2022, provides an in-depth review of RCFD's performance. The County's contract with RCFD establishes accountability for meeting specific standards and provides the EMS Agency with complete access to data and information on RCFD's operational, clinical, and administrative performance. Performance data in the table below are the result of combining two months to ensure that a minimum of 100 responses are measured for statistical relevance.



RCFD's combined two-month percentile with 207 responses for July and August was 86.22%. As shown in the graph above. The complete compliance report may be viewed or downloaded from the EMS Agency's website: www.sjgov.org/departments/ems.

Exclusive Emergency Ambulance Provider
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Response Time Compliance by Month		Jul 2022				
Population Density	Response Time Standard	Total Responses	Non-Compliant Non-Exempted Responses	Compliance Percentage	Compliant Yes No	
SJ ZONE E URBAN	8:00	92	11	88.04%		X
SJ ZONE E SUBURBAN	20:00	16	0	100.00%	X	
SJ ZONE E RURAL	20:00	8	0	100.00%	X	
All Zones Combined		116	11	90.52%		

Response Time Compliance by Month		Aug 2022				
Population Density	Response Time Standard	Total Responses	Non-Compliant Non-Exempted Responses	Compliance Percentage	Compliant Yes No	
SJ ZONE E URBAN	8:00	83	15	81.93%		X
SJ ZONE E SUBURBAN	20:00	6	0	100.00%	X	
SJ ZONE E RURAL	20:00	2	0	100.00%	X	
All Zones Combined		91	15	83.52%		

Fines and Penalties Report		
Type of Penalty	Jul 2022	Aug 2022
Late response minutes	\$430	\$530
Failure to provide data	N/A	N/A
Preventable mechanical failure	N/A	N/A
Failure to meet staffing and clinical standards	N/A	N/A
Failure to Respond	N/A	N/A
Failure to submit documentation at hospital	N/A	N/A
Other minor breach	N/A	N/A
Totals	\$430	\$530

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Response Time Analysis By Population

Population Density & Response Time Standard	Jul 2022			Aug 2022		
	Number of Responses	Non-Compliant Responses	Percent Compliant	Number of Responses	Non-Compliant Responses	Percent Compliant
Urban 8:00	92	11	88.04%	83	15	81.93%
Suburban 20:00	16	0	100.00%	6	0	100.00%
Rural 20:00	8	0	100.00%	2	0	100.00%
Total	116	11	90.52%	91	15	83.52%

Detailed Response Time Analysis

Jul 2022					
Population Density	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	92	16:50	05:55	03:04	10:57
SJ ZONE E SUBURBAN	16	19:14	09:30	03:40	13:23
SJ ZONE E RURAL	8	13:47	09:08	02:22	11:29
Total Responses	116				

Detailed Response Time Analysis

Aug 2022					
Population Density	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	83	16:59	06:16	02:47	10:38
SJ ZONE E SUBURBAN	6	15:02	09:59	04:31	13:53
SJ ZONE E RURAL	2	11:21	10:46	00:48	11:14
Total Responses	91				

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Comparison of Compliance with and without Exemptions

Jul 2022						
Population Density	Total Responses	Number of Late Calls Prior to Exemptions	Compliance Prior to Exemptions	Total Responses Adjusted	Number of Late Calls After Exemptions Approved	Compliance After Exemptions
SJ ZONE E URBAN	92	16	82.61%	92	11	88.04%
SJ ZONE E SUBURBAN	16	0	100.00%	16	0	100.00%
SJ ZONE E RURAL	8	0	100.00%	8	0	100.00%
All Zones Combined	116	16	86.21%	116	11	90.52%
* Minimum of 100 responses required for calculation. True compliance shown in rolling compliance zone tables.						

Comparison of Compliance with and without Exemptions

Aug 2022						
Population Density	Total Responses	Number of Late Calls Prior to Exemptions	Compliance Prior to Exemptions	Total Responses Adjusted	Number of Late Calls After Exemptions Approved	Compliance After Exemptions
SJ ZONE E URBAN	83	17	79.52%	83	15	81.93%
SJ ZONE E SUBURBAN	6	0	100.00%	6	0	100.00%
SJ ZONE E RURAL	2	0	100.00%	2	0	100.00%
All Zones Combined	91	17	81.32%	91	15	83.52%
* Minimum of 100 responses required for calculation. True compliance shown in rolling compliance zone tables.						

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Zone Assist		
Population Density	Jul 2022	
	Ambulance Service Provider	#
SJ ZONE E URBAN	AMR San Joaquin	3
	Escalon	3
	Manteca	16
SJ ZONE E SUBURBAN	Escalon	3
	Manteca	3
SJ ZONE E RURAL	Escalon	2
	Manteca	1

Zone Assist		
Population Density	Aug 2022	
	Ambulance Service Provider	#
SJ ZONE E URBAN	AMR San Joaquin	2
	Escalon	4
	Manteca	12
SJ ZONE E SUBURBAN	Escalon	3
SJ ZONE E RURAL	Manteca	1

Exemption Request Reports				
Types of Exemptions	Jul 2022		Aug 2022	
	Exemptions Approved	Exemptions Denied	Exemptions Approved	Exemptions Denied
Dispatch errors, as defined by dispatch protocols at the Authorized EMS Dispatch Center	0	1	0	1
Unavoidable delay caused by traffic congestion in which there is no alternate route of travel	4	0	0	0

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Out of County Mutual Aid

Date	Location	Ambulance Service Provider	Dispatch Determinant
07/17/2022	SALIDA	Ripon	29D00- Traffic Accident
07/22/2022	SALIDA	Ripon	29D00- Traffic Accident
07/23/2022	SALIDA	Ripon	29D00- Traffic Accident

Failure to Provide Data

Event Type	Jul 2022	Aug 2022
N/A		

Mechanical Report

Event Type	Date	Preventable
N/A		

Community Service Report

Event Type
See Appendix A.